Student Welfare – A Quick Guide for Tutors

Does the student require immediate medical attention? Are they at risk of harming themselves or others?

- Yes: Ask for a First Aider by calling the Porter's Lodge on 01865 270600 or call 999 for an ambulance

- No

Is the student experiencing a significant mental health crisis?

- Yes: During Office Hours direct the student to the Student Welfare Lead, Jo Ockwell, or the Senior Tutor, Steve Rayner. Overnight and over the weekend, direct the student to the Student Welfare Advisor: 07805 784964.

- No

Is the student experiencing a medical or mental health problem that does not require immediate attention? (This might include stress or anxiety)

- Yes: The student should see one of the College Doctors, the College Nurse or the Welfare Officer, as soon as possible. Observatory Medical Practice, Jericho Health Centre, New Radcliffe House, Walton Street, Oxford OX2 6NW. Call 01865 429993 for appointments from 8:30-18:00 Monday to Friday.

- No

Has the student been the victim of discrimination, harassment or criminal offence?

- Yes

  - Criminal offence: The student should be encouraged to report the crime to Thames Valley Police on their non-emergency number 101. If this is not appropriate the student can contact the Dean (dean@some.ox.ac.uk) or Student Welfare Lead (welfare.lead@some.ox.ac.uk)

  - Harassment: If harassment occurred in college the student should contact a College Harassment Advisor: Senior Tutor, Steve Rayner, senior.tutor@some.ox.ac.uk GB Fellow, Damian Tyler, damian.tyler@cardiov@ox.ac.uk Student Welfare Lead, Jo Ockwell welfare.lead@some.ox.ac.uk

  - Discrimination: If harassment occurred outside of college the student should contact the University Harassment Line – 01865 270760 or harassment.line@admin.ox.ac.uk

- No

Is the student experiencing stress or anxiety not related to any of the above?

- Yes: Encourage students to consult the welfare poster on the noticeboard in their bedroom for sources of support for stress and anxiety. More information also available at some.ox.ac.uk/life-here/health-and-welfare/

- No

Is the student experiencing financial difficulties?

- Yes: Contact the College Accountant Elaine Boorman – 01865 270636 or college.accountant@some.ox.ac.uk

- No

Would the student like to talk to someone who is not a member of college or University staff?

- Yes: Advise the student to contact the JCR/MCR Welfare Officers or a member of the Peer Support Team. More information can be found on the welfare poster on the noticeboard in their bedroom or at some.ox.ac.uk/life-here/health-and-welfare/

- No