



SOMERVILLE COLLEGE OXFORD

College Handbook for Graduate Students

IMPORTANT INFORMATION FOR GRADUATE STUDENTS Michaelmas Term 2016

This booklet contains important information about the College.

It is also available on the College website:

www.some.ox.ac.uk/studying-here/student-handbook/

See also the University's Student Gateway at www.ox.ac.uk/students

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PART A: SOMERVILLE COLLEGE

A1. History, Values and Objectives of the College

Somerville College, named for the mathematician and astronomer Mary Somerville (1780-1872), was founded as Somerville Hall in 1879 to open up opportunities for higher education in Oxford to women, who until 1920 were excluded from membership of the University. Men have been admitted since 1994. Somerville provides opportunities to pursue learning at the highest level to all those capable of making good use of them. We pursue academic excellence by encouraging intellectual curiosity, critical engagement, and the development of the analytical skills of individual students, and we support teaching and learning through the provision of excellent resources. The insistence of the founding committee that Somerville be non-denominational and non-discriminatory on the basis of religion was ground-breaking. It has inspired an on-going ethos of openness, inclusiveness and a willingness to be unconventional and consider change. Somervillian traits also include a concern about access to learning and research for all, irrespective of background, an atmosphere of tolerance and a positive view of diversity. We hope you will be motivated and inspired by these aims and will make good use of the opportunities presented to you in your pursuit of academic excellence at Somerville.

A2. College Rules

As at other universities, a person accepting admission to the College thereby accepts an obligation to obey the College Rules and those of the University and to pay such fees, dues and charges as the College or University may lawfully determine. The undertaking to obey these rules forms part of the Somerville College Student Contract, which all students are required to sign before entering. The term 'Junior Member', is used to refer to any student, whether undergraduate or graduate.

- a) Those who have accepted a College place but have to withdraw for any reason should give at least three months' notice. Failing this, they will be expected to pay the fees and charges for the ensuing term. The same applies to any Junior Member withdrawing after beginning his or her course. In the case of absence through illness for long periods, a partial remission of maintenance charges may be made.
 - b) Any Junior Member who, in the course of his or her academic career, is planning or experiences any material change in their personal circumstances must discuss it with his or her College Adviser and with the Principal, Treasurer, or Senior Tutor.
 - c) Academic work must have the first claim on the time and effort of all Junior Members; students are expected to work to the best of their ability, to attend all academic appointments, and to produce all required written work punctually.
 - d) In order to maintain appropriate peace and quiet in the College community, Junior Members must accept such restrictions as the Dean, after consultation with members of the College, may from time to time impose.
 - e) If a Junior Member fails to meet the standard of application and behaviour expected, the College's procedures for academic and decanal discipline may be invoked.
- These, together with appropriate complaints and appeal procedures, shall be kept

under review by the Governing Body and promulgated by means of the College Handbook, web-site and other appropriate media.

f) The Governing Body reserves the right to require withdrawal by any Junior Member whose residence, whether for want of industry or any other stated reason, is considered by the Governing Body to be no longer desirable

g) A graduate room in College is for single occupancy by the Junior Member to whom it is allocated. Hence Junior Members must strictly observe the limits on the number of occasions when they may entertain a guest overnight, given in the Deans' Regulations.

h) All Junior Members have an obligation to keep themselves informed by checking their pigeonholes and their College e-mail daily, and checking for notices in the Porters' Lodge and on the College web-site www.some.ox.ac.uk

i) It is the responsibility of all students, undergraduate and graduate, to make sure that they can be easily contacted at any time. When not in Oxford, therefore, Junior Members have an obligation to inform the College authorities in advance if they cannot be contacted within three or four weeks over the Vacation.

All graduate students are automatically members of the Middle Common Room (MCR) and are encouraged to play a full part in its activities and governance. Undergraduate students are members of the Junior Common Room (JCR)

Policies and regulations published by Somerville College and the University form the basic ground rules for living and learning in the collegiate University community. A non-exhaustive list is given below and is available at the [Policies webpage - http://www.some.ox.ac.uk/about-somerville/freedom-of-information/policies-procedures-2/](http://www.some.ox.ac.uk/about-somerville/freedom-of-information/policies-procedures-2/)

Equality policies and related documents can be found on the [Equality and Diversity webpage http://www.some.ox.ac.uk/about-somerville/freedom-of-information/equality-diversity/](http://www.some.ox.ac.uk/about-somerville/freedom-of-information/equality-diversity/)

Policies and Guidance

- [Policy on Confidentiality and the Circulation of Welfare Information](#)
- [Data Protection Act](#)
- [Health and Safety Policy](#)
- [Risk Management Policy](#)
- [Bribery and Fraud Policy](#)
- [Policy on part-time graduate provision](#)

Codes of Practice

- [Harassment](#)
- [Freedom of Speech](#)

Rules and regulations

- [College Rules](#)
- [Deans' Regulations and Decanal Disciplinary Procedure](#)
- [Use of Library](#)

Rules for use of computers and Network/IT facilities can be viewed at:
<http://www.some.ox.ac.uk/library-it/i-t/it-facilities/>

Decisions about the College and its future are taken by the Governing Body, whose members are individually and severally responsible for the 'direction and management of the affairs of the College' (Statute I.5). The Governing Body (GB) consists of the Principal, Senior Tutor and Fellows, including Senior and Junior Research Fellows, and is the ultimate authority within the College. A list of members is given below, and is also available on available on <http://www.some.ox.ac.uk/about-somerville/somerville-people/> (filter by Governing Body). The JCR President and Treasurer, and the MCR President, attend for the un-reserved business of GB meetings. Governing Body also has a number of sub-committees, which are described in the by-laws, most of which have student representatives.

A3. Members of Governing Body¹

Principal: **Prochaska, Alice**, DPhil FRHistS

Vice-Principal: **Stone, Richard**, MA DPhil Oxf, MSAE, FIMechE, *Professor of Engineering Science, Tutor in Engineering Science and Vice Principal*

Senior Tutor: **Rayner, Stephen**, MA Oxf, PhD Durham, FRAS, MInstP

Fellows (In order of seniority):

Innes, Joanna, MA Camb, MA Oxf, *Professor of Modern History, Winifred Holtby Fellow and Tutor in History*

Suerbaum, Almut, Staatsexamen Dr phil Münster, MA Oxf, *Associate Professor of German and Tutor in German*

Stafford, Fiona, BA Leic, MA MPhil DPhil Oxf, FRSE, *Professor of English Language and Literature, Tutor in English Literature and Vice Principal (MT, HT)*

Stone, Richard, MA DPhil Oxf, MSAE, FIMechE, *Professor of Engineering Science, Tutor in Engineering Science and Vice Principal (TT)*

McNay, Lois, BA MA Sus, MA Oxf, PhD Camb, *Professor of the Theory of Politics, Tutor in Politics and Dean MT*

Walczak, Roman, MA Oxf, MSc Warsaw, Dr rer nat Heidelberg, *Reader in Particle Physics, Tutor in Physics*

Thompson, Benjamin J, MA PhD Camb, MA DPhil Oxf, FRHS, *Associate Professor of Medieval History and Tutor in History*

Spence, Charles, MA Oxf, PhD Camb, *Professor of Experimental Psychology and Tutor in Experimental Psychology*

Weatherill, Stephen, MA Camb, MSc Edin, MA Oxf, *Jacques Delors Professor of European Law*

Thakker, Rajesh, MA MD ScD Camb, MA DM Oxf, FMedSci, FRCP, FRCPath, *May Professor of Medicine*

Welsh, Jennifer, BA Saskatchewan, MA DPhil Oxf, *Professor of International Relations*

Wood, Matthew, MB ChB Cape Town, MA DPhil Oxf, *Professor of Neuroscience and Keeper of the College Pictures*

Roberts, Stephen, MA DPhil Oxf, *Professor of Engineering Science*

Pulman, Stephen, BA Lond, MA PhD Essex, MA Oxf, FBA, *Professor of Computational Linguistics*

West, Philip, MA MPhil PhD Camb, MA Oxf, *Associate Professor of English, Times Fellow, Tutor in*

¹ JCR and MCR representatives attend for unreserved business.

English and Dean HT & TT

Dickson, Julie, LLB Glas, MA DPhil Oxf, *Associate Professor of Law and Tutor in Law*

Sutherland, Annie, MA Camb, MPhil DPhil Oxf, *Associate Professor in Old and Middle English, Rosemary Woolf Fellow and Tutor in English*

Anthony, Daniel, BSc PhD Lond, MA Oxf, *Professor of Systems Pharmacology and Tutor in Medicine*

Hayward, Michael, MA DPhil Oxf, *Professor of Inorganic Chemistry and Tutor in Chemistry*

Dignas, Beate, Staatsexamen Münster, MA DPhil Oxf, *Associate Professor of Ancient History, Barbara Craig Fellow and Tutor in Ancient History*

Nowakowska, Natalia, BA MSt DPhil Oxf, *Associate Professor of History and Tutor in History*

Burton, Jonathan, MA Oxf, PhD Camb, *Associate Professor of Organic Chemistry and Tutor in Chemistry*

Lahiri, Aditi, BA MA DPhil Calcutta, DPhil Brown, *Professor of Linguistics*

Simon, Steven Herbert, BSc Brown, MA Oxf, PhD Harvard, *Professor of Theoretical Condensed Matter Physics and Tutor in Physics*

Greaves, Hilary, MA Oxf, PhD Rutgers, *Associate Professor of Philosophy and Tutor in Philosophy*

Pitcher, Luke, MA MSt DPhil Oxf, PGCert Durh, *Associate Professor of Classics and Tutor in Classics*

Kemp, Simon, BA Oxf, MPhil PhD Camb, *Associate Professor in French and Tutor in French*

Rogers, Alex, BSc PhD Liv, *Professor of Conservation Biology and Tutor in Biology*

Manuel, Anne, LLB R'dg, MA MSc PhD Brist, ACA Librarian, Archivist and Head of Information

Hare, Christopher, BCL Oxf, MA Camb, LLM Harvard, Dipl D'Etudes Jurid Poitiers, *Associate Professor of Law and Tutor in Law*

Rayner, Stephen, MA Oxf, PhD Durh, FRAS, MInstP Senior Tutor, *Tutor for Graduates and Tutor for Admissions*

Parker, Andrew, BA Liv, ACMA Treasurer

Choubey, Bhaskar, BTech Warangal NIT, DPhil Oxf, *Associate Professor of Engineering Science and Tutor in Engineering Science*

Potts, Charlotte, BA Victoria, New Zealand, MA UCL, DPhil Oxf, *Sybil Haynes Associate Professor of Etruscan and Early Italic Archaeology and Art, Katherine and Leonard Woolley Fellow in Classical Archaeology and Tutor in Classical Archaeology*

Nielsen, Karen Margrethe, MA PhD Cornell, Cand magisterii Cand philologiae Trondheim, *Associate Professor of Philosophy and Tutor in Philosophy*

Marchini, Jonathan, BSc Exe, DPhil Oxf, *Professor of Statistical Genomics and Tutor in Statistics*

Duxfield, Julian, MSc LSE, MA Oxf University Director of Human Resources

Van der Hoorn, Renier, BSc MSc Leiden, PhD Wageningen, *Associate Professor of Plant Sciences and Tutor in Plant Sciences*

Ascari, Guido, BA Pavia, MSc PhD Warw, *Professor of Economics and Tutor in Economics*

Ciubotaru, Dan, BSc MA Babeş-Bolyai, PhD Cornell, *Associate Professor of Mathematics and Tutor in Mathematics*

Kalim, Sara, BA MA Oxf, *Director of Development*

Southerden, Francesca, BA MSt DPhil Oxf, *Associate Professor of Italian and Tutor in Italian*

A4. College Committees²

² Full details are published in the College by-laws on the [Freedom of Information](#) webpage

Education Committee is composed of the Principal (in the Chair), the Vice-Principal, Senior Tutor, Treasurer, Librarian, Academic Registrar and one Fellow Tutor from each Honour School, nominated by the Tutors in that School. The Agenda is divided into two parts: Part A and Part B, the latter containing Reserved Business. The MCR and JCR Academic Affairs representatives may attend for Part A. Each Honour School may also nominate one Lecturer to serve on the Committee. The PA to the Senior Tutor and Academic Fellows acts as Secretary. The Committee normally meets at least twice a term to consider such educational questions as may from time to time arise and in particular:

- a) Policies relating to teaching and learning;
- b) The progress, industry and conduct of undergraduates and graduates;
- c) The awarding of Scholarships, Exhibitions and Prizes from the appropriate funds, and carrying out an annual review of award holders;
- d) Examination results;
- e) The awarding of course and travel grants from the appropriate funds;
- f) The initiation of the College's academic disciplinary procedures in cases of students who fail to meet the standard of application and attendance expected by his or her Tutor.

Finance Committee is composed of the Principal (in the Chair), the Vice-Principal, four Fellows who normally serve for at least two years, the Senior Tutor, Domestic Bursar, and Treasurer who acts as Secretary to the Committee. The Governing Body may co-opt not more than three specially qualified persons, whether members of the College or not. The Agenda is divided into two parts: Part A and Part B, the latter containing Reserved Business. The JCR President and Treasurer, and the MCR President and Treasurer, may attend for Part A. The Committee normally meets at least twice in each term to consider such financial questions as may from time to time arise, and in particular:

- a) To scrutinize the annual and management accounts, and financial reports presented by the Treasurer;
- b) At such times as may be agreed upon, to approve a forward estimate of revenue and expenditure for each financial year;
- c) To review twice each year the state of the college's investments and properties;
- d) To authorize exceptional expenditure from revenue and to make recommendations to Governing Body in respect of capital expenditure;
- e) To keep under review the terms and conditions of administrative and domestic appointments;
- f) To consider other financial issues, as appropriate.

Finance Sub-Committee is composed of the Principal, Vice-Principal and Treasurer, together with at least two senior fellows, at least one of whom will normally have served already as a member of Finance Committee. The sub-committee shall be convened when required to discuss important issues, and issues of sensitivity.

Library Committee is composed of the Vice-Principal; four Fellows nominated by Governing Body to represent respectively the Humanities, the Social Sciences, the Mathematical, Physical and Life Sciences, and the Medical Sciences; one representative each from the MCR and the JCR; the Librarian, and the Assistant Librarian. The Vice-Principal serves as Chairman and the Assistant Librarian as Secretary. The Library Committee is responsible for the general administration of the

Library and the disbursement of library funds. It normally meets at least once a term and reports to the Governing Body *via* Education Committee.

The Committee normally meets two or three times a term

- a) To agree the agenda for meetings of Governing Body;
- b) To develop academic and other strategies for the College, and to monitor decision-making, and developments that bear on these strategies;
- c) To consider academic appointments and bids for association with University posts;
- d) To consider requests for buy-outs and leave, with particular attention to their impact on teaching resources;
- e) To receive the reports of ad hoc working groups;
- f) To discuss items which by reason of their complexity and difficulty are beyond the remit of other committees, or which need further attention beyond that given to them in a specialized committee, e.g. Buildings Committee, Finance Committee;
- g) To give close consideration to policy issues within the wider University, and external bodies, in preparation for consultation with Governing Body.

PART B: UNIVERSITY REGULATIONS

University Regulations are additional to the Rules and By-laws of individual colleges; student members are therefore expected to observe two sets of (complementary) disciplinary regulations. Those studying for degrees which are regarded as professional qualifications may also be expected to observe codes of conduct that have been drawn up by the University in consultation with the external bodies concerned; details will be provided by the relevant departments. Note also that University and College Disciplinary codes do not supplant the law of the land, and local government by-laws, all of which students must observe (like everybody else).

See: <http://www.ox.ac.uk/students/academic/regulations> for guidance on all University regulations, codes of conduct and policies.

General student conduct and the powers of the University Proctors are described at <http://www.ox.ac.uk/students/academic/conduct>, and the University's complaints and appeals procedures are outlined at <https://www.ox.ac.uk/students/academic/complaints?wssl=1>

The Proctors' and Assessor's Memorandum is distributed to students each year, and may also be consulted on the University's web-site at <http://www.admin.ox.ac.uk/proctors/info/pam/>.

It contains essential information for Students, covering the following issues:

Section 3: Welfare

Section 4: Fitness to Study

Section 5: Residence

Section 6: Academic Dress

Section 7: Intellectual Property
Section 8: Examinations
Section 9: Conduct
Section 10: Disciplinary Procedures and Students' Rights
Section 11: Complaints Procedures

PART C: ACADEMIC MATTERS

C1. Being in 'good academic standing'

While Somerville encourages students to take a full part in the College community and the wider University community, your continued membership of the College is conditional on being in 'good academic standing'. Academic work must have the first claim on the time and effort of all Junior Members. You will be deemed to be in 'good academic standing' if you

- i. Attend all tutorials, classes and other required academic commitments except where permission on adequate grounds is obtained, preferably in advance, from the tutor(s) concerned;
- ii. Produce assignments (essays, problem sheets, reports of laboratory work, translations, etc) with the regularity required by your tutor(s), except where permission on adequate grounds is obtained, preferably in advance, from the tutor(s) concerned;
- iii. Produce work to the best of your ability, taking into account each student's particular level of ability;
- iv. Keep the residence requirements laid down by the College and the University (see section I below);
- v. Familiarise yourself and comply with the regulations for your course of study as set out in the University's *Examination Regulations* (see www.admin.ox.ac.uk/examregs). See also the Proctor's guidance at <http://www.admin.ox.ac.uk/proctors/info/pam/>.

In addition to maintaining good academic standing, you are expected to meet the College's and University's standards and requirements of behaviour, which are explained in Parts B, C and D of this document.

C2. Termly reports

Graduate Supervisors (or Course Directors for those on a taught course) will write a report on each student's work each term, available through the Graduate Supervision System (GSS) <http://www.admin.ox.ac.uk/gss/>. This page also contains guidelines and explanations on the reporting system.

C3. College Advisers

In addition to any Supervisor or Course Director appointed by Departments and Faculties each graduate student is assigned a College Adviser at Somerville who acts as a point of contact within College for any academic issues and/or welfare concerns. New post-graduate students will be given

the name of their College Adviser at the start of term by the Academic Office Administrator, and urged to contact their advisers in person (e-mail is best). So far as possible, the Adviser will be a member of the Department of Faculty to which their advisee is affiliated, and so able to give informal advice about administrative, financial or personal matters of concern, as well as to discuss academic progress. It is important to note however that the University Supervisor is formally responsible for a graduate's academic progress. College Advisers are not intended to be co-Supervisors. They are not expected, for example, to read or comment on a student's thesis. Rather, they are there to act as a focal point for an individual student's relationship with the College and, where necessary, to support a student in his or her relationship with the relevant department or faculty.

C4. Progress

Academic progress for graduate students comes predominantly from the student's supervisor through his or her faculty or department. In addition to Graduate Supervision System (GSS) reports, graduate students should consult their faculty or department Director of Graduate Studies (DGS) for academic feedback. In addition, graduate students are invited to attend Graduate Review meetings with the Principal. These are optional meetings, including a lunch or tea in college, which gives the students the opportunity to raise concerns, ask questions or provide feedback about their course. Students are also welcome to arrange to see the Principal individually.

C5. Awards

The **Somerville College Alumni Scholarships** (SCAS) are awarded annually to one new graduate student in each of the four Academic Divisions. This scholarship provides financial support from a range of funds held by Somerville College intended to support academically outstanding Somerville students to remain at or come back to Somerville for graduate study. Its value is a stipend of £1,500, payable in four instalments for one year.

The **Alice Horsman Scholarship** is open to final year students and to all Somerville undergraduate and graduate alumni who are in need of financial support for a project involving travel, research or further study outside of Somerville that is intended to enhance your career prospects. For final year students applying for a travel grant: Normally no more than £350, including the value of any travel grants you have received previously. For other applicants: Awards of up to £2,000 may be made, although we do not normally expect to make awards of more than £1,000.

An **Archibald Jackson Prize**, valued at £100, may be awarded from time to time in recognition of particular progress, as well as to all students who receive a Distinction in their final degree.

Graduate students are also entitled to a **Graduate Research Grant** of up to £100 per year (or £100 total for one-year Masters programmes), which can be applied to any academically-related materials, including books, software, or research and lab fees. Students on **Clinical Medicine** courses (BMBCh degrees) are entitled to a **Graduate Medical Equipment Grant** of a further £150 per year to be applied to essential medical equipment (eg. stethoscopes).

C6. Travel Grants

Travel Grants during your course can be applied for each term and notification of deadlines will be emailed. Priority is given for assistance with projects directly related to the degree course,

including formal training related to studies. Graduates are generally entitled to £750 over a 3 year period. Medical students are entitled to a single one-off grant of £1,000 towards the cost of their elective.

PART D: DECANAL MATTERS

The College Statutes state that the Principal is responsible for the discipline of students, ‘provided that no student’s name shall be removed from the books of the College except by the decision of the Governing Body in a Stated Meeting and that such decision shall be final’. In practice, the Dean, assisted by Junior Deans, normally exercises the Principal’s jurisdiction over the discipline of students. The Deans’ Office’s responsibilities include overseeing the general wellbeing of all Junior Members, providing guidance and support, helping to regulate behaviour, and ensuring that the needs and interests of all members of the College are respected. However, the Principal may suspend rights of access to all or any specified College premises and facilities as necessary (even in a non-disciplinary situation) to protect the College or any of its members, or as an interim measure pending further investigation or disciplinary proceedings. A Junior Member convicted of a criminal offence capable of attracting a sentence of imprisonment may be rusticated, sent down, or expelled by the Governing Body, after due opportunity to make written representations.

D1: Deans’ Regulations

All members of College are expected to show consideration for one another. The Deans will impose penalties for disruptions in College, particularly excessive noise, damage to property, and other forms of bad behaviour, and will work with all members of college to foster a community in which everyone is treated with courtesy and respect. Violations of the rules set out below may be monitored by the Porters or by housekeeping staff, and, if necessary, referred to the Deans. Note that these rules are not exhaustive, and may be added to, interpreted, and adapted as the Dean sees fit.

1. All students sign an undertaking to abide by the College Rules and Regulations on entering Somerville. Please note that By-Law 19 (k) requires all Junior Members to keep themselves informed by checking their pigeonholes and their College email daily, checking for notices in the Porters’ Lodge, on College noticeboards, and on the College website www.some.ox.ac.uk
2. The Dean makes the Deans’ Regulations, in consultation with other members of the College. Substantive changes will be reported to Governing Body.
3. The Dean may impose penalties in proportion to the gravity of the offence, and/or the frequency of its occurrence. In certain circumstances, the Dean may invoke a Behaviour-Related Disciplinary Panel to hear a case against a student. See section D2 below.

Noise

4. Noise, however generated, which is a nuisance to others, may be a matter for complaint and disciplinary action. Please be especially considerate at night in public spaces, both indoors and out. Anyone who is upset by undue noise should complain first to the noisemaker, then to the Porters’ Lodge, and finally to the Deans.

5. Audio and video equipment must not be played in undergraduate rooms, except through headphones, between 11.00pm (midnight on Saturdays) and 8.00am. They may be played quietly from 8.00am to 11.00pm, but neighbours' need to work must be respected. Audio and video equipment may be used in JCRs quietly at any time, although anyone disturbed by the noise may ask that they are switched off.
6. Musical instruments may not be played in your room except through headphones, or with the Principal's permission.
7. The gym door must be closed when the gym is in use. Noise in the gym must not be heard beyond the room itself.
8. Mobile telephones must be switched off in the Library, during meetings with the Principal, in tutorials, classes, seminars or lectures, in college committees, in Chapel, in Hall, during Collections, and on any other occasion when they may disrupt the academic life, administrative work, or communal social life of the College.

College Buildings and Grounds

9. **Smoking (including electric cigarettes) is not permitted** within College rooms or anywhere within the college curtilage.
10. Please respect all college property at all times. Those who cause damage will be charged to have it put right. Charges are also imposed for cleaning up unreasonable mess, including litter on the quad, and vomit. Where individual perpetrators cannot be identified, collective charges may be imposed on the residents of corridors of buildings, or the JCR.
11. Ball games may not be played in College, except that croquet and boules may be played on the Penrose lawn, and Frisbee (static, not ultimate) may be played on the main lawn from 1 pm to 9 pm. Riding (bicycles, etc.) and skating (skateboards, rollerblades, etc.) are forbidden throughout the College.
12. Please ensure that no activity takes place in public that is likely to offend others living, working, staying or dining in College, and in particular, guests at Guest Night Dinners.
13. Please avoid dropping litter; use the bins provided. The JCR and MCR are charged when excessive rubbish is left on the quad.
14. The college gardeners work hard to keep the quads and lawns attractive. Please do not walk on the grass in wet weather, and always avoid stepping on verges and flowerbeds, including the corners of borders or lawns. In warm weather, you may walk and sit on the lawns, except in Darbshire Quad and the Fellows' Garden, but you must ensure that this does not cause any disturbance, in particular near the Library. In Trinity Term, Chapel Lawn is reserved for the use of those taking examinations, who do not wish to talk.
15. Members of College may not keep animals of any kind in their rooms, or any common areas.
16. Flags may not be hung out of student bedroom windows.

Gatherings and Events

17. All members of College must accompany their guests at all times. College members are responsible for the behaviour of their guests and may be fined for breaches of college rules (smoking, noise, etc.) and damage to college property incurred by their visitors.
18. College Formal Dinners (including Guest Nights, Special Guest Nights, Michaelmas Dinner, Foundation Dinner and Subject Dinners) are opportunities for the whole College to dine together. It is important that these occasions are enjoyable and orderly for all attendees. You must therefore maintain a high standard of respectful and responsible behaviour at all times. In particular, once you have taken your seat, you should only get up when high table enter or

leave; at the end of the meal; or, if necessary, to use the toilets or to go to the bar to obtain drinks. If you do need to get up during the meal for legitimate reasons, you should attend to your requirements and return directly to your seat, without pausing at other tables.

19. Gatherings in student rooms must be limited to no more than eight persons.
20. Residents may have no more than one visitor in their rooms after 11.00pm (midnight on Saturdays), and must accompany any visitor entering or leaving College between 11.00pm (midnight on Saturdays) and 8.00am. To enable us to comply with fire regulations, they will need to follow the College's current procedure, which is that overnight guests must be signed in at the lodge on each occasion.
21. All meetings and parties must end by 10.45pm (11.45pm on Saturdays).
22. Overnight guests may not stay more than two nights consecutively, and may not stay for more than two nights during a seven day period.³ There are no official College guest rooms, but unoccupied rooms may be available at a charge (contact the Bursary for details).
23. The Deans must be informed in advance of any gatherings of more than twelve people. Rooms for meetings and social events may be booked via the Bursary e-mail address as follows: bursary@some.ox.ac.uk. Please note charges may be applicable for room hire and events unless rooms are being booked for a College or University learned society.
24. Payment for room bookings (where applicable) will be arranged through the Bursary on approval of the application. Please note that if payment is not received in advance of the event, the college reserves the right to cancel the booking. Where necessary the Bursary will refer the application to the Decanal Team for approval before confirmation of the booking is made.
25. Somerville members may only book rooms for events that are primarily for members of Somerville College. On an experimental basis Somerville members may apply to the Bursary to book a room for a University society as long as there is a Somervillian on the committee; in either case the person making the booking must be present at the event and is responsible for seeing that regulations are observed, the meeting ends in good time, the room is left in good order, the room is locked and the key is returned to the Lodge.
26. Outside bodies wishing to book rooms should contact the Events Department, and bookings should not be made through Somervillian contacts.
27. The Middle Common Room is booked through the Bursary, but in addition, you must obtain prior permission from the MCR President. (Meetings of the MCR, its committees or its formally constituted societies and groups are booked only through the MCR, but the Deans are informed of all meetings.)
28. If not in use for lectures, meetings, or other academic activities, Flora Anderson Hall may be available between the hours of 9.00am and 11.00pm for quiet activities only.
29. In addition to booking through the Bursary, use of the Chapel also requires the approval of the Chapel Director. On some occasions, the permission of the Principal may also be required.
30. No informal barbeques may be held in College at any time.
31. Bops and Parties with music and/or dancing may only be held in public rooms in College and where applicable licenses from the local council may be sourced (not in undergraduate rooms) with the permission of the Deans. Meetings must be of University or College societies or groups only; no public meetings may be held in College.
32. At all meetings, the University's Codes of Practice on Freedom of Speech must be adhered to <http://www.admin.ox.ac.uk/iso/statutes/>

³ Note: this applies even when a guest is visiting more than one member of the College; that is, he or she may not spend two nights with one and then two nights with another.

33. Fines and charges may be imposed by the Deans for any damage to property in or near the rooms booked.
34. No event involving alcohol may take place without the prior permission of the Catering & Conference Manager, who is the Designated Premises Licence Holder and handles all requests to hold events in College. Please note that 21 days' notice is required for events requiring the approval of local authorities.
35. Alcohol may not be consumed in the Quad.
36. MCR amplifying equipment will be issued for graduate use only with the signed permission of the Deans, and may be used for no more than two events in any one term beyond the MCR's official events.
37. There are both legal and practical restrictions on serving food. Anyone wishing to do so must consult the Catering & Conference Manager in advance.

Safety and Emergencies

38. All roofs and parapets of College buildings are out of bounds: going on to them is a major safety hazard.
39. In an emergency of any kind, the Porters' Lodge should be contacted in the first instance, by telephone (01865 (2)70600) or in person.
40. If you suspect the presence of intruders you should immediately report this to the Lodge, who will contact the police. Other matters that you need to report to the police should be reported also to the Dean (e.g. cases of theft).
41. You should make yourself familiar with the fire regulations posted on your staircase and in your room. You will be required to attend a fire safety lecture in College at the beginning of your first year. You must vacate your room when the fire alarm sounds, including for fire drills, held twice a year unless you have been notified in advance that you do not need to evacuate. You must not re-enter the building until told to do so.
42. Fire safety equipment must not be tampered with; violations will be reported to the Deans.
43. You should ensure that you follow the College's electrical equipment regulations, a copy of which will have been sent to you with your tenancy agreement.
44. Personal electric heaters must not be brought into College. A limited number of approved heaters may be made available in periods of severe cold.
45. Candles and similar items (i.e. joss sticks/incense) may not be lit in rooms or common areas.
46. Do not leave items on windowsills; they create a hazard to anyone passing or working beneath.
47. Accidents on College premises should be reported to the Porters' Lodge, to reduce the likelihood of recurrence. The Porters will notify the first-aider on duty, if required. The College gardeners endeavour to keep paths clear of snow, ice and leaves. Please inform the Porters' Lodge of any areas that may have been missed and arrangements will be made to clear them.
48. Each JCR and MCR member may obtain a free personal security alarm: from the JCR Welfare Officer or MCR Welfare Officer. In addition, some alarms are available for borrowing from the Lodge.
49. Your Access card allows you to pass through all doors in college to which you have right of entry. Your late key allows you to enter by the main gate after it is locked at dusk or 8.30pm. It also allows access through the Vaughan and Walton Street Gates until 11pm. Please ensure that doors and gates have shut after you have passed through them. You must not let anyone else through a gate or door after you if they do not have the relevant late key or Access Card: to do so poses a significant security risk.

50. Keys and cards are issued by the Porters' Lodge, against a deposit. You must never lend any key or Access Card to anyone, most especially to a non-Somervillian. Loss or theft of any card or key (front gate, room, late, gym) must be reported to the Lodge. Key deposits will be forfeited if keys are taken home and returned within one week. If keys are not returned within one week, a fine of £100 will be incurred. You may also be fined, especially on a second occasion. Under no circumstances should keys be duplicated.
51. Whenever you leave your room, even for a short period of time, always lock it. Be careful to close (and where applicable, lock) windows, especially on the ground floor. Be sensible about your possessions; never leave a purse, wallet, handbag, laptop or phone unattended in the Library, outside Hall, or in other public areas.
52. Please note that the college has a number of CCTV cameras located to cover entrances and outside areas only. The cameras are operated in accordance with strict guidelines.

Vehicles

53. Bicycles should be left in bicycle racks; note that the racks under the Bursary are reserved for SCR and members of staff only. Bicycles may not be ridden in College, and must not be left in the traffic entrance, under the Lodge archway, in rooms, common areas or within College buildings. Offending bicycles are liable to be removed without warning.
54. You are required to register your bicycle at the Lodge. From time to time the College will conduct a bicycle cull and unregistered bicycles will be removed.
55. Motorcycles and cars may not be brought in to college on any occasion. There is no car parking space available for undergraduates within the College or surrounding external accommodation locations.
56. The City Authorities permit luggage to be loaded and unloaded at the gates; a notice obtainable from the Lodge should be displayed in vehicles while loading or unloading.

Publicity and Campaigning

57. Posters may be displayed in college as long as they comply with the law (but only on designated noticeboards).
58. The pigeonholes may only be used for announcements of events, not for distribution of campaigning material. The exception is at local or national elections, when each candidate or political party may 'pidge' one leaflet to each student; this must be carried out by a Somervillian, and at a time convenient to the Lodge.
59. Political canvassers are not permitted to operate in college; they must not knock on doors or approach college members on the premises.
60. Hustings meetings will be organized for the airing of views. For details, and guidelines on posting and 'pidging' please contact the MCR President.
61. Posters should only be put on designated notice boards, not on doors, walls or buildings. You should not remove or cover any college information on general notice boards, especially health and safety information.
62. You must not invite or allow any commercial activity (such as filming, selling goods or insurance, or commercial performers) to take place in College without the Dean's approval. If you are troubled by such activity, report it to the Lodge.

College Library

63. The Library Rules are given on the College website at <http://www.some.ox.ac.uk/library-it/using-the-library/library-rules/>

Information Technology

64. Computing resources must be used in accordance with the regulations set out at <http://www.some.ox.ac.uk/library-it/i-t/it-facilities/>. Violations of these rules will be monitored by the IT Systems Manager in the first instance, and if necessary, referred to the Deans.

D2. Decanal Disciplinary Procedures

Students who fail to abide by these regulations will be summoned by the Deans to explain their behaviour. These disciplinary processes will be kept separate from issues of academic discipline. Students can expect to incur penalties in proportion to the gravity of the offence and/or the frequency of its occurrence, and also to the defendant's ability to comply, as follows:

- i. **Community service** related to the nature of the offence (e.g. cleaning cigarette ends if the offence was related to smoking), to a maximum value of one week's residence;
- ii. **A fine of up to £1,000** and the cost of making good any damage to property;
- iii. **Suspension from some College privileges**, to include social and recreational facilities and premises (e.g. bar, gym, common rooms, guest nights), but nothing which will affect the student's academic work (e.g. library, tutorials, although in some circumstances it may be necessary to exclude students from use of computing facilities) or access to welfare provision;
- iv. Those who repeatedly break the Dean's regulations with regard to accommodation (e.g. smoking, damaging property) may be **denied the privilege of living in College** in subsequent years. In the case of Finalists, this sanction may take the form of being denied the privilege of staying up beyond the last day of their written examinations.
- v. The Dean may invoke a **Behaviour-Related Disciplinary Panel** to hear a case against a student if
 - The Dean wishes to recommend the imposition of penalties beyond those defined above;
 - The Dean considers misconduct to be persistent and resistant to the imposition of penalties as defined above;
 - The Dean considers an offence to be serious misconduct, such as (but not limited to): violent or threatening behaviour; sexual, racial or other forms of harassment; procuring, possessing, using or supplying illegal drugs or other substances in a manner likely to cause danger to self or others (such cases are likely to be taken up by the Police, either in addition or instead of the College); wilful interference with fire prevention or other safety equipment; infringement of the University's or the College's Rules on computer use; misconduct damaging to the reputation of the College, or if a student has incurred a University sentence of suspension which, in the Dean's opinion, should be matched by a similar College sanction;
 - A student incurs a University sentence of expulsion or rustication, which merits a matching sanction by the College.

The Dean will consult the student's College Adviser before invoking the Panel. The Panel shall normally be chaired by the Vice-Principal, unless he is unavailable, or has a close connection with the student likely to, or likely to be perceived to, impair in any way his ability to reach a judgment unaffected by matters extraneous to the case (such as if he is the student's College Advisor); in

which case the Senior Fellow, or next most Senior Fellow available and without a close connection will Chair. The Panel will also consist of two Fellows, neither of whom should be the student's tutor, nor have any close connection with the student.

The defendant will receive prior written notice of the charge. The Dean will present the case and may call witnesses as appropriate. The student may choose to be accompanied to this hearing by one or two supporters (if two, one is to be a MCR officer). The student may make a defence, call witnesses, and cross-examine witnesses called by the Dean. The student and his or her supporter(s) will withdraw before the Panel reaches a decision. Any penalties imposed will be in proportion to the gravity of the offence and may range from fines, to suspension from access to college facilities or premises for a specified period, to a recommendation for suspension (rustication) for a specific period, or expulsion (sending down). The decision of the Panel shall be reported to Governing Body by the Principal.

For information on the appeals process please see section J: Appeals.

Police involvement

The College adheres to the Proctors' policy that 'if a student commits a serious offence which is open to police action (e.g. physical assault, sexual assault, misuse of drugs, computer misuse, theft, fraud, certain kinds of harassment) the Proctors' policy is to refer the matter to the police. This does not preclude their dealing with the specific University offence under the University's internal disciplinary procedures as well. When a student is facing criminal proceedings or has been convicted of a serious criminal offence, the Proctors are empowered under the Statutes to initiate disciplinary action within the University: www.admin.ox.ac.uk/proctors/info)

PART E: FINANCIAL MATTERS

E1. Advice and help

A comprehensive Guide to Graduate Student Finance is issued to all students early in Michaelmas Term and is also available at:

<http://www.some.ox.ac.uk/studying-here/student-handbook/financial-information/graduate-financial-info/> One of the responsibilities of the **College Accountant**, Mrs Elaine Boorman, is to give advice to students on financial matters, particularly in cases of financial difficulty. If you have money worries, potentially serious or not, or if you just feel that you could benefit from some advice about how to handle your financial affairs, please arrange to see her. She may be contacted through a member of the Treasury staff (70624) or by email (elaine.boorman@some.ox.ac.uk). Anything that you say and any information that you provide will be treated in confidence.

E2. Accommodation charges

Student accommodation charges are discussed by the Treasurer in Hilary Term with representatives of the JCR and MCR taking account of full economic costing and ability to pay. The final charges are then reviewed by Finance Committee and agreed by Governing Body every Trinity Term. Graduates will be communicated with during the summer vacation with guidance on the **fees and**

accommodation charges to which they will be subject. Fees and charges are billed prior to the start of each term, which together with any unpaid balances brought forward from the previous term must be paid by Friday of 0th week. A second battels (bills) statement is circulated before the end of 3rd week, incorporating miscellaneous charges (including vacation residence). This must be paid by Friday of 4th week. If for any reason you are unable to pay by this date, you must contact the College Accountant *before* the due date. More often than not special arrangements for delayed payments can be made, where justified by circumstance. *However, failure to contact the Treasury to make such arrangements will be taken as implying unwillingness, rather than inability, to pay.* This could result in certain sanctions being taken against non-payment:

- A fine will be imposed on balances not paid, up until payment is made, or arrangements for deferred payment have been agreed with the College Accountant. The charge is £5 for balances of £100 or less and £10 for balances over £100, although a greater charge may be imposed in exceptional circumstances.
- Students who have unauthorized debts will be included in a list of defaulters, which will be presented to the Governing Body. Those whose names appear on this list may not, for instance, be permitted to attend special College dinners or functions, or to book College rooms for guests or functions.
- If the account has not been settled by the end of the term to which it applies, the student concerned may not be permitted to return into residence until the debt (including any penalty) has been paid. In such cases, future rights to college accommodation may be restricted.
- The College will not put forward for conferment of a degree the name of any student who has debts outstanding to the College, (including the non-return of library books).

If action of this sort is taken against any student for non-payment of battels, and he or she believes that this has been done unfairly, the College's procedure for Complaints and Appeals may be invoked; further information is available at:

<http://www.somerville.ox.ac.uk/about-somerville/freedom-of-information/policies-procedures-2/>

PART F: WELFARE MATTERS

Somerville has invested considerable effort in creating an ethos of support for its students, and has devised its welfare structures with this in mind. Below you will find a long list of College officers who can assist you if and when you require support of almost any kind. The College's efforts are motivated not only by our 'duty of care' while students are affiliated with the College, but also from a strong belief that healthy and happy students perform better in their academic work, as members of the community, and in their extra-curricular pursuits.

Those College Officers with welfare responsibilities must sometimes exchange information about students in order to exercise their legal duty carefully, but in doing so they have specific codes of practice to ensure that they comply with legislation on data protection and confidentiality. In order to coordinate pastoral and academic care, and to support welfare efforts, the College has a Welfare Circle, which shares information amongst a small group⁴ in anonymized form, and conforms to the College's codes of practice on confidentiality and the circulation of welfare information.

⁴ Comprising the Principal, Senior Tutor, Deans, Domestic Bursar, and Academic Registrar.

Although your College Adviser will be your first port of call, if for any reason you prefer not to approach your Advisor, (for example, because you don't want to involve your academic tutors in any personal, practical or financial difficulties that you are experiencing), the Senior Tutor, Dr Stephen Rayner, is available to give advice on any personal or practical problem, or to suggest other people to whom you might talk (senior.tutor@some.ox.ac.uk). There is also a Consultative Tutor whom you may approach: Professor Stephen Weatherill (the Jacques Delors Professor of European Law) (the second tutor is to be confirmed). All such approaches will be confidential, unless you give consent for the matter to be discussed with others. It should be stressed that these tutors are not professional counsellors, and are not substitutes for the professional help available through the University Counselling Service.⁵ The Consultative Tutors have special responsibility for liaising with the University in relation to complaints of harassment, though you may approach your College Adviser or any other appropriate person for advice in such a case. (Note that for certain sorts of practical advice, you should go in the first place to the Academic Registrar, Tutorial & Graduate Officer, Academic Office Administrator or the College Accountant.)

The Dean and Junior Deans are available to assist students with issues relating to their life in College or their general welfare. One of the Junior Deans is on duty every evening, night and weekend during term (0th – 9th week in Hilary and Trinity Terms, 0th – 10th week in Michaelmas Term). They can be contacted either by email (deans.office@some.ox.ac.uk) or by mobile 07850 784964. If you need advice during the day however, you should normally contact your Tutor, the Senior Tutor or the Academic Registrar. For emergencies, or complaints about others' behaviour or noise, contact the Porter on duty in the Lodge in the first instance (70600).

The Principal, Dr Alice Prochaska, is the Head of the College and chairs Governing Body and most other College committees, including Education Committee. An appointment may be made to see the Principal at any time to seek help or advice by contacting her Personal Assistant (principals.office@some.ox.ac.uk). The Principal will be seeing all undergraduates individually during the academic year.

A number of students have been trained by the University Counselling Service to offer peer support. All conversations with them are confidential. The names of the current peer supporters are announced on posters around the College. The University's website on Student Health and Welfare (<http://www.ox.ac.uk/students/welfare>) provides access to a wide range of health and welfare activities including advice about physical and mental health services, hardship, abuse and bereavement.

PART G: HEALTH AND WELL-BEING

If your academic work is interrupted at any time by health problems, it is vital that your Personal Tutor or College Adviser be informed.

All students are required to register with a doctor in Oxford as permanent patients for the duration

⁵ <http://www.ox.ac.uk/students/welfare/counselling/>

of their course. The College Doctors (Dr Helen Steel and colleagues) are members of a partnership with which the College has a special arrangement for the care of its students and other members. They may be seen by appointment (or without, in an emergency, but please telephone first 318499) at the Jericho Health Centre, New Radcliffe House, Walton Street, close to the College. There will be a nurse in College daily and a doctor weekly during term-time to see any students who need medical help; no appointment is needed. Times are available in the Porters' Lodge. In an emergency, contact the Porters' Lodge on (2) 70600.

If you choose not to register with the College Doctor it is a requirement that you inform the Academic Office of the name and contact numbers of the practice with which you are registered so that appropriate action may be taken in an emergency.

There are a number of qualified first-aiders in college. In an emergency, contact the Lodge (70600). See also <http://www.ox.ac.uk/students/welfare>

G1. Fitness to Study

On rare occasions there may be a situation where the College believes a student is not fit enough to continue their studies. In such cases the College may feel it is necessary for the student to intermit their studies for a period of time in order to recover.

Somerville Colleges adopts the definition of 'Fitness to Study' as noted in the Proctors' Memorandum <http://www.admin.ox.ac.uk/proctors/info/pam/> (Section 2 of Handbook)

In rare cases where a student disputes the College's determination that they are not fit for study they may make their case to the College's 'Fitness to Study' panel, consisting of The Principal, Vice-Principal and a Fellow who is not one of the student's Subject Tutors. The Vice-Principal will be replaced by the previous Vice-Principal if they are one of the student's Subject Tutors. The student will be offered the opportunity to make their case in person. The panel will consider the evidence and reach a decision within a week of the case being referred to the panel. If the panel's decision is that the student should intermit and the student still disagrees, the case will be referred to the University's 'Fitness to Study' panel.

During the interim period, whilst the panel considers the evidence, the student would remain registered and actively studying unless continuing to study is likely to be significantly harmful to their health or unless there is potential risk to staff or other students if the student continues. The Principal would make such a decision. If it is necessary to suspend the student pending the outcome of the panel the interim suspension should not be seen as pre-judging the panel's decision.

PART H: DISABILITY SERVICES

The University's Disability Advisory Service has much useful information on how to obtain extra support for those with a disability or chronic health conditions, including students with dyslexia, dyspraxia, A(D)HD, and other Specific Learning Difficulties/Differences, as well as students on the Autistic Spectrum, and those with mental health difficulties. Any student with specific requirements

who has not already done so is urged to complete a DAS Registration form available at www.ox.ac.uk/students/welfare/disability (Related Documents section).

Within Somerville, the Disability Co-Ordinator is the Academic Registrar. The Academic Registrar liaises with students and the Disability Advisory Service in order to put in place necessary reasonable adjustments. The Academic Registrar can be contacted at jo.ockwell@some.ox.ac.uk. If any student wishes to appeal against the decision of the Academic Registrar regarding reasonable adjustment requests they may put their appeal, in writing, to the Treasurer.

PART I: RESIDENCE REQUIREMENTS

I1. University regulations

The University expects graduates to be resident in Oxford during Full Term in order to pursue their course. Minimum residence requirements are set out in the University's *Examination Decrees and Regulations*. These Regulations require graduates to keep residence for 42 days each term.

Research students may be granted dispensation from the requirements to keep residence if it is necessary for them to carry out their academic work elsewhere. To seek permission, contact your department in the first instance.

Graduate students must reside within twenty-five miles of Carfax unless they have been given special permission to work away from Oxford for a period.

Further information about these requirements are explained in full in the Proctor's Office 'Essential Information for Students' at <http://www.admin.ox.ac.uk/proctors/info/pam/>. (Section 3)

I2. Annual re-registration

- a. *College requirements*: all returning graduates, whether living in College or out, are required to register their return by signing in at the Porters' Lodge **before 4 pm on the Wednesday of 0th week of each new term**. This requirement also applies to those who have been in Oxford throughout the vacation.
- b. *University requirements*: the University requires all students to register online before the start of each academic year of their course. For courses which started in Michaelmas Term, registration must be complete by the start of that term, with the same pattern applying for courses which started in Hilary and Trinity terms.

Each student has a personal online registration page, which can be accessed through the online Student Self Service facility, using the Oxford Single Sign-On username and password provided to you before the start of your course. The registration log-in page can be found by visiting <http://www.ox.ac.uk/students/registration>. Registration opens on **1 September** and closes at **4 pm on 14 October 2016**; those who fail to register by the deadline given risk losing their access to University email and library services. Registering releases loans provided by the Student Loans Company (SLC) and associated organisations, and may also be required for the release of scholarships and awards from other bodies. Overseas Students will receive individual communications about their visa requirements.

PART J. APPEALS

J1 College appeal process

Students given a penalty in relation to non-academic matters may appeal against the penalty in writing to the Dean and the Principal, the latter having overall responsibility for the discipline of students. Those dissatisfied with the Principal's ruling may make a further appeal to the Conference of Colleges' Appeal Tribunal.

The outcome of an Academic or Behaviour-Related Disciplinary Panel is a final decision of the Principal and Governing Body, and therefore a student wishing to appeal should approach the Conference of Colleges Appeal Tribunal.

J2 Conference of Colleges Appeal Tribunal (CCAT)

A student may appeal a decision of Governing Body to send him or her down by filing a written application to the Conference of Colleges Appeal Tribunal (CCAT) not more than five days after being notified of the decision. The application should include a copy of the decision being challenged, a brief statement of the facts and of the arguments on which the application is based, your request for a remedy, where applicable an application for a stay of the effects of the decision being challenged or for any other preliminary relief of an urgent nature, and your contact details. This will be acknowledged by the CCAT Secretariat.

CCAT will then organise a Panel to review the case; no members of the Panel will have any direct connection with the College. The Panel will normally convene a hearing within 14 days from receipt of the application but this will depend on the circumstances of each case. The student and the College may be represented by a third party (including, at the Panel's discretion, by Counsel and/or a solicitor). The hearing will be normally be in public and a decision will normally be made within seven days of the hearing of the appeal. Full procedures can be obtained from <http://is.gd/QgpAcJ>.

J3 Office of the Independent Adjudicator for Higher Education

Under the Higher Education Act 2004, certain complaints which the student concerned considers have not been properly dealt with by the College and the CCAT may be pursued with the Office of the Independent Adjudicator for Higher Education. Please see www.oiahe.org.uk for full details.

PART K: COMPLAINTS

K1 Sources of advice

The University website has a detailed page of guidance for students on complaints and appeals at: <http://www.ox.ac.uk/students/academic/appeals>. This contains details of how to contact the OUSU Student Advice Service, Harassment Line and Student Counselling Service, and links to the Proctor's 'Essential Information for Students' which is also referred to throughout this document.

K2 Resolving complaints informally

Where possible, the College seeks to help students resolve any complaints they may have informally. Students should normally take a complaint on academic matters to their College Advisor, the Senior Tutor, or to a Consultative Tutor, in confidence. Tutors should discuss cases where a student is not working to the best of his or her ability with the student concerned, in the first instance, and report serious or persistent issues to Education Committee for discussion (see section C7).

A complaint in relation to accommodation, catering or support staff should be taken in the first instance to their manager: Treasurer or Senior Tutor. Students may be accompanied in these instances by a fellow Somerville Junior Member of their choice.

A complaint relating to a fine imposed by the Deans should be taken to the Principal in the first instance.

K3 Formal complaints

If it is not possible to resolve a complaint informally, then a written complaint may be sent to the Principal. The Principal may delegate responsibility for responding to the complaint to another senior member of the College.