Welfare Handbook

2017-2018
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*With very, very many thanks to the JCR of Christ Church, who provided much of the inspiration for this booklet.*
The JCR Welfare Officers

Hey! We are Ria and Fin, your Welfare Officers for this year.

We're here to make sure your experience at Somerville is as a comfortable as it should be. Whether you are experiencing a small amount of stress or have more long term mental health issues, we are essentially the point of contact between you and college.

Our role also extends to hosting the very much anticipated Welfare Teas (free food!) that take place every other Sunday afternoon, these are a good place to meet new people in your year as well as other years as well. We also take requests if you have any particular foody cravings. We can also provide you with sexual health supplies on request. These include condoms, lube and STI and pregnancy tests, all of which are posted to you completely confidentially, just follow the linked form in the “description” on the JCR Facebook page.

Most importantly we are here if you just want to chat about any concerns or worries you have. We completely understand Oxford can be a stressful place, and that everyone has low points from time to time. Whether you know us well, or you've only really seen us about, we are here alongside Peer Supporters as confidential, judgment-free listeners. We can also help put you in touch with the wellbeing services inside of college, as well as those offered in the local area.

Ria has received full Peer Support Training and Fin is due to start it this year. Collectively we have also undergone training in issues concerning sexual consent, first response and race. So if you experience any problems in relation to these, feel free to bring them to us.

We are particularly keen to tackle stigmas surrounding mental health this year and are planning or participating in Mental Health Week, so please drop us a message if you want to get involved! Mental health should not be something people feel afraid about talking about, and we want people to feel like if they want to open up about anything they can do so freely inside of Somerville.

If at any point you want to contact us, you can drop us a message on Facebook, otherwise you can email us at finbar.kavanagh@some.ox.ac.uk and ria.chavda@some.ox.ac.uk. We are both living just a short walk from Somerville, but you'll always see us around college if you want to stop and chat.

We are both looking forward to seeing familiar faces again, and meeting any newcomers.

Wishing you all a fantastic year,

Fin and Ria.
The College Welfare Team

All of the College welfare team, and the JCR representatives, work within our Policy on Confidentiality and the Circulation of Welfare Information, so you don’t need to worry about anything you tell us being disclosed to anyone else. You will have received a copy of this when you began your course. Alternatively, you can find it here: www.some.ox.ac.uk/about-somerville/freedom-of-information/policies-procedures-2/ Anything you say will be held in strict confidence. The booklet also covers the wide range of support on offer, both inside and outside of college.

Where shall I start with introducing our fab college welfare team?! There are many people here at Somerville whose job it is to ensure our students are as healthy and happy as they can be. I’m the Academic Registrar for the college. Amongst other things, one of my roles is to co-ordinate welfare support for all of our students. I’ve been working here at Somerville for almost eight years so have helped students with all sorts of problems. While I’m not an expert on every possible welfare concern you might have, I will definitely know someone who is! Please feel free to stop by my office, House 4, if you need a confidential chat about anything. And be assured that seeking help is always the start of sorting out an issue, never a sign of weakness. We all need a bit of support and help along the way sometimes, particularly adjusting to life at Oxford and the pressures it brings! It’s also worth noting that the majority of our students go through their studies at Oxford without any interaction with the Welfare team, because they don’t have any concerns. But keep us in mind just in case you do!

Jo Ockwell
jo.ockwell@some.ox.ac.uk 01865 270525

The JCR President

Hi, I’m Barnaby Harrison (he/him) and I am your JCR President for this academic year. I am a second year Classicist living out, but you should see me around College pretty much every single day. For those that don’t know, the JCR is the body which takes care of all facets of undergraduate life at Somerville. We discuss issues, and try to get the very best deal possible for all our members. As President, I am the main link between the student body and the College hierarchy.

This year, I am fully determined to do everything possible to enrich the lives of every single undergrad at Somerville, and will seek to do so by representing your views and taking on board your opinions. So if you have any questions, queries, complaints or suggestions on anything from academics to sport, housing to welfare, then do not hesitate to get in touch. Approach me in person, message me on Facebook, or email me at jcr.president@some.ox.ac.uk.

On a welfare level, I am on hand to offer advice and support myself, or at the very least to direct you to the best possible person to do so. I am always happy to talk things through, and will do my very best to help. Sharing problems and getting stuff off your chest is so important and beneficial, so make sure that you never suffer in silence! Have a fantastic year, I hope to see you all around soon.

The College Welfare Team

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Our **college nurse** is Glenys Knighton. She’s in college every day during term-time, in Darbishire 16. You don't need to make an appointment. Just turn up at the times she’s available and she'll see you. Her office hours are posted on her door and will also be sent to you by email. You can also contact Glenys by email at somenurse@nhs.net. Glenys has been a nurse and worked in health care for over 30 years. She can help confidentially as a first point of contact about anything, not just health care including mental health problems as she has a lot of knowledge about the types of support available outside college such as the GP and the Counselling Service. The college provides a nurse led clinic, providing many services on site for students, linked with Jericho Health Centre (less than a five minute walk from college), where our **college doctors**, Dr Helen Steel, Dr Evelyn Sanderson and Dr Paul Ch’en are based. If you need to see a doctor just call 01865 429993 anytime between 08:30-18:00 to book an appointment at another time.

**The Senior Tutor**, Dr Steve Rayner, oversees welfare provision in college. He holds regular ‘Open Door’ office hours when students can stop by to discuss anything that is bothering them. His office is based on the 1st floor in House, next to the Principal’s.

senior.tutor@some.ox.ac.uk 01865 270629

**The Junior Deans** oversee non-academic student discipline, and provide welfare support to students outside of office hours. They live in College, and one of them is on call every evening, night and weekend during full term. They are available to provide guidance and support to students in crisis.

Deans.office@some.ox.ac.uk

**The College Doctors or your GP**

**Jericho Health Centre, Walton Street, Oxford, OX2 6NW**

GPs are able to help with mental health problems as well as physical health issues using a variety of approaches. Appointments can be available on the day for urgent matters although are usually within 48 hours. If you feel that you need to be seen urgently, please make this clear when making an appointment. It can feel daunting to visit a Doctor for support. If you would feel more comfortable, you can bring someone that you trust along with you for support. All the Doctors will do their best to be understanding of your problem and make you feel comfortable but you can request another appointment with a different Doctor if you want to.

**JCR Welfare Officers (see pages 3 & 4)**

**JCR Peer Supporters**

[http://blogs.some.ox.ac.uk/jcr/peer-support/](http://blogs.some.ox.ac.uk/jcr/peer-support/) peersupport@some.ox.ac.uk

Somerville college peer supporters make up the main body of the JCR welfare team. Their goal is to ensure that no one in college feels isolated in their time of need. They have all completed a 30-hour peer support training scheme, helping to equip them with the skills to support YOU! Any problems that you want to share, no matter how large or small, can be directed to any member of the team via peersupport@some.ox.ac.uk. Alternatively, feel free to talk to any of them in person. And remember, anything that you tell them is treated confidentially within the college's policy on confidentiality (see page 4)!

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**In an emergency:**

Call 999 for the Emergency Services

Call the Porters’ Lodge 01865 270600

Go to A&E at the John Radcliffe Hospital, Headley Way, Oxford, OX3 9DU
Student Support at Oxford
Physical and Mental Health

It can be scary to experience a physical or mental health problem while at university, particularly as you are away from the familiar environment and support networks of home. However, you are not alone! We all get ill sometimes and many people experience a mental health problem at some point. There are many avenues of support available, within and outside the University and you will always be treated with respect and confidentiality.

Peer Supporters

Peer supporters are students who are here if you have any concerns, feel stressed out or simply just want to chat with someone. They have received 30 hours of specialised training for the role. Anything you want to discuss with them is completely confidential. We will be recruiting more throughout the year, so if you want to sign up, keep an eye out!

Ria
2nd Year, Mathematician (Living out)

Teresa
3rd Year, English Student (Living In)

Dominique
3rd Year, Biology Student (Living In)

Jake
3rd Year, English Student (Living In)

Britt
3rd Year, CAAH Student (Living In)

Sowon
3rd Year Classicist (Living In)

Aly
3rd Year, Historian (Living In)

Joanna
4th Year, English and Languages (Living In)

Calum
4th Year, Medicine (Living in)
The Counselling Service

www.ox.ac.uk/students/welfare/counselling or email counselling@admin.ox.ac.uk, 3 Worcester Street, 01865 270300

The Counselling Service provides free and confidential support to students in line with the Ethical Framework for Good Practice produced by the British Association for Counselling and Psychotherapy. It can be accessed a lot faster than NHS counselling. Typically, the first appointment will be within 2 weeks. Counselling Service staff are professionally trained and widely experienced in helping students with a range of problems - from specific mental health problems to stress to difficulties in relationships with others. They offer individual and group sessions as well as workshops which are designed to help you build skills to cope with the demands of university. Topics change every term and have included mindfulness, perfectionism and overcoming panic. Their website also includes a section of useful resources on topics including sleep, stress management, healthy eating and time management. The podcasts, in the ‘Supportive resources’ section, are a really great place to find help and perspective!

Your Personal Tutor

You will receive an email during your first week telling you who your personal tutor is. Although it can feel daunting to talk about health problems with your tutor, they are usually very helpful and understanding.

The OUSU Student Advice Service

www.ousu.org/advice/student-advice-service or email advice@ousu.ox.ac.uk, 2 Worcester Street, 01865 288466.

The Student Advice Service is an advice, information, and advocacy service run by a full-time Manager, and two part-time Advisors. They are happy to listen and advise you on any matter.

For more information...

Students Minds (www.studentminds.org.uk)
Mind (www.mind.org.uk)
Mind Your Head (http://mindyourheadoxford.org/)
Bridewell Organic Gardens www.bridewellorganicgardens.co.uk

Where to go anonymously

Nightline

Skype: oxfordnightline, 01865 270270 or drop into the Nightline Centre at 16 Wellington Square.

Nightline is an anonymous, confidential listening and information service run by students for students. It’s open from 8.00pm until 8.00am every day from 0th-9th week. There are always two people in the office, one male and one female, who take hundreds of calls every year from Oxford students who need some external, impartial support. You can share any problem with someone who has been specially trained in sensitive listening and support and who has an understanding of what it is like to live and study in Oxford.
Samaritans

jo@samaritans.org, 08457 909090

The Samaritans is an anonymous, confidential listening service which is available 24 hours a day, 365 days a year. You can share any problem with someone who has been specially trained in sensitive listening and support, who will provide a space for you to talk through your problem and explore your options.

Supporting a Friend

Students normally talk first to their friends when they’re having a hard time. Here are some tips for supporting a friend:

Have the conversation

Don’t be afraid to start the conversation about your friend’s difficulties. Pick a private place where you will both be relaxed and a time when you’re both free. Listen actively and try explaining your friend’s problems back to them to check that you understand. Ask open questions such as “What was that like?” and “How did it feel when…” but avoid “why” questions as they can sound aggressive. Avoid giving advice as this can make them feel trapped.

Respect your friend’s confidentiality. The exception is if they are in danger of hurting themselves or others – then it is important to tell a member of the welfare team or a healthcare professional.

Understand your friend’s mental health problems

People with mental health problems often have experiences or behaviours that are difficult for others to understand. You can help overcome this by learning about your friend’s mental health problems on sites such as NHS Choices or Mind. Appreciate that unhealthy behaviours such as drug or alcohol abuse, self-harming or eating disorders can be your friend’s way of coping with other problems.

Know where to get more help

For further help, your friend can talk to our peer supporters (contact details on page 6) or the university counselling service. If your friend has a mental health problem, they can also speak to a GP who can help them get treatment.

If they are contemplating committing suicide imminently – i.e. they have a clear suicide plan and the means to carry it out, even if they say they won’t – do not leave them alone at any point. Call 999 or escort them to A and E and remove anything dangerous from their vicinity, such as pills, knives, razors, scissors and cords of any sort. If your friend has suicidal thoughts but no clear plan, encourage them to talk to a counsellor, a GP, the Samaritans helpline (116 123) or CALM helpline for young men (0800 58 58 58 from 5pm-midnight).

If you are contemplating suicide, you can also seek help from these resources. If your friend starts to profess irrational beliefs (delusions) and/or hallucinate, they may have a condition called psychosis. If this happens, make sure they see a doctor soon as they could hurt themselves and early intervention is important.
Take care of yourself

It’s important to maintain boundaries. Help your friend find other supporters if they are depending too much on you or want to talk about topics you aren’t comfortable discussing. If you are worrying about them, you can talk about it to someone you trust, protecting your friend’s confidentiality by maintaining their anonymity and speaking to someone who doesn’t know the friend.

Further Information

http://www.studentminds.org.uk/look-after-your-mate.html
http://www.nhs.uk/Livewell/mentalhealth/Pages/Mentalhealthhome.aspx
http://www.mind.org.uk/information-support/mental-health-a-z/

Safe Sex

Safe sex means becoming informed about the risks of sex so that you can avoid putting yourself or your partner at risk of unwanted pregnancies (for heterosexual pairings) or STIs.

To help you start getting informed about how to practice safe sex, we’ve made a 5-step guide...

1. Being Informed

Safe sex starts with getting informed by doing your own research on topics relevant to your own sexual health. This is important because sexual health risks are different for different genders, sexualities, races and local areas. We recommend using the NHS Choices website as a starting point at: http://www.nhs.uk/Livewell/Sexualhealthtopics/.

2. Using Contraception

Most people having heterosexual sex need to use contraception if they don’t want the biologically female partner to become pregnant. Biological females should read up on the 15 different types of contraception and discuss the decision with their GP to make an informed choice.

The (male) condom is 98% effective with perfect use but only 82% effective with typical use as people often use or store them incorrectly. The condom is the only contraceptive method which also protects against STIs. You can order condoms from the link on the JCR Noticeboard – for free!

The combined pill and progesterone-only pill are also highly effective with perfect use (99%), but much less effective with typical use (91%) as people often fail to follow the instructions. It can be prescribed by your GP.

Long-acting reversible contraception (LARC) is contraception which is administered by a doctor or nurse and then works for a long time. LARC is by far the most effective in terms of actual use. Types of LARC include the contraceptive implant, contraceptive injection, IUS and IUD. These can be prescribed by your GP.

To get the maximum efficacy of contraception, it must be used consistently and correctly every time you have vaginal or anal intercourse. You can increase the efficacy further by using dual protection – a condom plus one other form of contraception.

The Family Planning Association (FPA) has a fantastic, thorough guide to contraception: http://www.fpa.org.uk/help-and-advice/contraception-help
3. Using Protection against STIs

A sexually transmitted infection/disease (STI/STD) is an infection transmitted by exchange of body fluids such as semen, physical contact with another person's genitals or even skin-to-skin contact. They are very common among young people – over half of the 435,000 STIs diagnosed in heterosexuals in England in 2015 occurred in 16-24 year olds. STIs can cause anything from mild itches to permanent disability and even death.

However, most STIs are easily preventable by using protection. This means using condoms and/or dental dams during sex where body fluids could be exchanged which includes oral, anal and vaginal sex. Even if you are on another form of contraception, you and your partner will need to use protection until you have both tested negative for STIs. Many people do not like using condoms or dental dams for oral sex; in this case, you may consider avoiding oral sex with partners who have not been tested for STIs.

4. Testing Regularly for STIs

You should get tested for common STIs every time you change sexual partner or at least once a year—even if you are having safe sex. This is because STIs often do not cause obvious symptoms. You may want to test more frequently if you are in a high risk group such as men who have sex with men (see FAQs). Additionally, you should test after taking part in unsafe sexual activity or if you experience symptoms of an STI. You should also encourage any regular partners to get tested.

The sexual health clinic in Oxford is at the Churchill Hospital on the Old Road in Headington, OX3 7LE. To arrange an appointment, call the clinic at 01865 231231 between 8.30am and 6pm (4pm on Friday). You can also get chlamydia self-test kits free from the JCR by filling in the online sexual health supplies form on the JCR noticeboard description.

For information about what to expect from your sexual health appointment, check out the NHS Choices guide at http://www.nhs.uk/Livewell/STIs/Pages/VisitinganSTIclinic.aspx.

5. Managing your Risk

All sexual activity carries some level risk. Further steps you can take to reduce your and your partner’s risk include:

- Making plans for keeping sex safe in advance if you are going to drink alcohol
- Reducing your number of sexual partners
- Asking your partners to be exclusive with you (not have sex with anyone else)
- Avoiding higher-risk sexual activities, such as anal sex
- Avoiding physical sexual activity altogether

Of course, not everyone will want to take all of these steps. Getting educated can help you make informed decisions and manage your risk.

What do I do after an unsafe sexual encounter?

After a sexual encounter where protection failed or was not used, it is important to either take a chlamydia test or go to a sexual health clinic to get tested for both chlamydia and gonorrhoea. However, if you are in a high risk group such as gay and bisexual men, you should get a full test at a sexual health clinic. If there is a risk you may have been exposed to HIV, you should contact sexual health services or go to A and E as soon as possible to access post-exposure prophylaxis, a treatment which can greatly reduce your risk of contracting HIV.
If you are a biological female who had an unsafe heterosexual encounter without contraception or where contraception failed, you can take the morning after pill or have an IUD inserted to prevent pregnancy occurring.

**How do I get the morning after pill?**

The morning after pill can prevent pregnancy from occurring after an unsafe encounter. *It is more effective the sooner it is taken and must be taken within 72 or 120 hours of the sexual encounter* (depending on the brand).

The morning after pill can be prescribed by a GP or alternatively purchased from a pharmacy. The Boot’s pharmacy on Cornmarket Street and the Woodstock Road Chemist are part of a scheme to offer it free to under 21s. The JCR can reimburse you if you keep the receipt.

There is a myth that the morning after pill works by preventing the fertilised egg from implanting but the evidence available suggests this does not occur. While scientists cannot be 100% sure of all the effects, the evidence available suggests it delays ovulation, just like the regular pill.

**How do you put on a condom?**

We recommend this fantastic guide by planned parenthood: [https://www.plannedparenthood.org/learn/birth-control/condom/how-to-put-a-condom-on](https://www.plannedparenthood.org/learn/birth-control/condom/how-to-put-a-condom-on)

**Is safe sex the same for LGBTQ+ people?**

LGBTQ+ people have different safe sex needs from heterosexuals. In particular, gay and bisexual men (often called men who have sex with men or MSM in healthcare) have much higher incidences of HIV and other STIs than other groups. MSM make up only a few percent of the male population yet represented 72% of gonorrhoea, 88% of syphilis and 69% of HIV cases diagnosed in males in England in 2015.

NHS Choices has good LGBTQ+ health information at [http://www.nhs.uk/Livewell/LGBhealth/Pages/Gayandlesbianhealth.aspx](http://www.nhs.uk/Livewell/LGBhealth/Pages/Gayandlesbianhealth.aspx).

**GUM (Genitourinary Medicine) Clinics,**

[www.sexualhealthoxfordshire.nhs.uk](http://www.sexualhealthoxfordshire.nhs.uk)

Harrison Department, Churchill Hospital, Old Road, Headington, OX3 7LE.

Rectory Centre, Rectory Road, Oxford, OX4 1BU.  
See website for drop in clinic opening times.

The Oxfordshire Sexual Health Clinics offer confidential walk-in clinics and other useful sexual health services. They provide emergency contraception, testing and treatment for STIs and advice on safe sex. They can also provide contraception fitting and pregnancy/termination advice.

**Chlamydia Testing Scheme ([www.ocsp.org.uk](http://www.ocsp.org.uk))**

Sends a test kit discreetly to you if you would rather not go to a clinic or via the JCR.

**Emergency contraception available from any pharmacy**  
(free for 21 and under)

And last of all…

**Sex without consent is sexual assault.**
How to report a sexual assault

First and most importantly, make sure you talk to someone, when or if you feel ready to. Remember that you have done absolutely nothing wrong! Whatever you are feeling is completely normal. Your friends, family, the Peer Supporters, College Welfare Team, Counselling Service, GP and the sexual assault/harassment dedicated services are all there to support you! We also have trained First Responders to sexual assault in college, and they will be best equipped to support, help and advise you. The whole Welfare team are there to listen in a safe, non-judgemental way, and anything discussed will remain completely confidential. They will also be able to find resources and help you decide how to proceed if you decide to.

If you choose to report an assault there are many options open to you. You can report to the police (999/101/Thames Valley Police, St. Aldates - 01865 841148), but this may be a little daunting. You can instead or also contact a Sexual Assault Referral Centre (SARC), a government service providing support to survivors of rape or sexual assault, such as interviews, examinations, counselling and advice on making an informed decision about what you want to do next, regardless of whether you report the offence to the police or not. The centres are in Swindon, Slough or Bletchley, but the college will provide a taxi directly there paid for by the college. Just ask the Porters' Lodge (you can also take a friend or someone from the Welfare Team with you).

The local SARCC (Sexual Assault and Rape Crisis Centre) is hugely supportive and can take you through your options clearly. They can also help supporters of survivors of sexual assault. Your local SARCC can also collect evidence should you chose to speak to the police later. The local SARCC is staffed by women and is therefore only open to women. For male survivors of sexual assault you can get in touch with Survivors UK via their website https://www.survivorsuk.org/ and for LGBTQ+ survivors you can speak to Pandora’s Project www.pandys.org/lgbtsurvivors.html

Male / Female Welfare Officers – (see pages 3 and 4.)
College Nurse, Glenys Knighton, Darbishire 16 – (see pages 5 and 6.)
Oxford Sexual Abuse & Rape Crisis Centre(OSARCC)
(www.oxfordrapecrisis.net)
OSARCC provides free, confidential advice for survivors of sexual assault, rape, domestic abuse and harassment. They also run a telephone helpline and email support service, available on their website.

It Happens Here (ithappenshere@ousus.ox.ac.uk)
This is a campaign which raises awareness about sexual assault and rape in the University. The co-chairs are contactable via the above email address.

The OUSU Student Advice Service and the Counselling service (see page 7)

Harassment

Harassment is any unwanted behaviour that is unacceptable to the recipient of the behaviour and has the purpose or effect of violating the recipient's dignity, or creating an intimidating, hostile, degrading, humiliating or offensive environment for the recipient. Behaviour that may be acceptable to one person, may be offensive and intimidating to another.
Types of Harassment

Harassment related to a protected characteristic. Unwanted offensive behaviour by a person towards another based on an individual's age, disability, gender or gender reassignment, marital status, pregnancy or maternity, race, religion or beliefs, or sexual orientation.

Sexual Harassment.
Unwanted offensive behaviour of one person towards another of a sexual nature. Examples might include making provocative suggestions, unnecessary physical contact, jokes of a sexual nature, suggestions of sexual contact.

Bullying.
Bullying is unwanted, aggressive behaviour of one person towards another. Examples of bullying might include making threats, spreading rumours, physical or verbal abuse, or deliberate exclusion of an individual from a social group.

Stalking.
Stalking is unwanted obsessive or persistent behaviour of one person towards another. The unwanted behaviour may be in person, or via another means such as email or contact via social media. Behaviour that may seem normal can cause distress to a victim if it is persistent, for example, repeated messaging on social media.

Where to go in College

If you believe that you have been, or are, experiencing harassment you can contact a member of the College's Advisory Committee on Harassment. The College's Advisory Committee consists of six members: two members elected by Governing Body (one male, one female, at least one being a member of Governing Body); two members (one male, one female) of the Middle Common Room Committee; and two members (one male, one female) of the Junior Common Room Committee. You can find the college's harassment policy at http://www.some.ox.ac.uk/about-somerville/freedom-of-information/policies-procedures-2/

The Dean or Senior Tutor will provide the contact details of the Harassment Advisors.

Where to go outside of College, but within the University

University Harassment Line
(email - harassment.line@admin.ox.ac.uk or 01865 270760)

If you would like to speak to a trained harassment advisor who is not a member of your college you can contact the harassment line. The Advisors are members of the University Harassment Advisory Network. (www.admin.ox.ac.uk/eop/harassmentadvice/advisornetwork/)

University Policy on dealing with harassment
(www.some.ox.ac.uk/about-somerville/freedom-of-information/policies-procedures-2)

University Procedure for dealing with harassment
(www.ox.ac.uk/students/welfare/harassment?wssl=1)

Where to go outside of the College and University

Citizens Advice
www.citizensadvice.org.uk, 95 St Aldates, OXFORD, Oxfordshire, OX1 1DA, 03444 111 444.
Support Line
www.supportline.org.uk, 01708 765200.

Support Line is a confidential telephone helpline offering emotional support to any individual on any issue, including advice and support on stalking and harassment. Look up ‘Stalking and Harassment’ from the list of issues they can help with.

Criminal Offences

It rarely happens, but if you’re unfortunate and become the victim of, or witness to crime there is help and support out there for you.

Thames Valley Police
Non-emergency number 101, www.thamesvalley.police.uk/

If you have been the victim of a crime but you don’t want the police to be involved you can talk about it to any members of the welfare team in college, the JCR or MCR welfare Officers or one of the Peer Supporters. We promise to listen without judging and won’t pressure you to report it to the police if you aren’t ready to, or never want to.

Women and Gender Minorities

If you feel that you’ve experienced discrimination because of your gender or just need some advice about gender equality, there are loads of sources of support out there…..

Support in college

Speak to one of the JCR or MCR Welfare Officers (see pages 3 and 4), or any member of the college welfare team (see page 5).

Support in the University

WomCam (Women’s Campaign)
https://womcamoxford.wordpress.com/

WomCam (Women’s Campaign) is a ‘feminist society that organises events, raises awareness of issues and creates a platform for feminist discussion’.

OUSU Vice-President for Welfare & Equal Opportunities
vpweo@ousu.ox.ac.uk

OUSU Vice-President for Women
vpwomen@ousu.ox.ac.uk

OUSU Women’s Campaign Officer
womensofficer@ousu.ox.ac.uk

Nightline 01865 270270

External support

Oxford Women’s Counselling Centre
www.oxwcc.co.uk

Resources for Women

Oxford Women Self Care for Freshers
www.facebook.com/groups/owscfreshersgroup
Hello! I'm Alice Hadley (a second year studying French and Italian) and I'm Women’s Officer at Somerville. You can come to me if you are facing any gender related problems, whether it be feeling discriminated against or simply needing a chat. I'm here to offer confidential advice as well as point you in the direction of sources which may be helpful. Never feel that a worry is too small! As a former women’s college Somerville has some wonderfully inspirational female alumni who we are really proud of. Throughout the year I'll be organising events and discussions which are open to everyone and I hope will be lots of fun.

My email is alice.hadley@some.ox.ac.uk - don't hesitate to get in touch!

The JCR Women’s Officer

Women’s things....

The Sanitary Product Scheme

The Ideas Behind It

The JCR is very excited to run a scheme which gives free sanitary products to Somerville JCR students. Sanitary products are an absolute necessity and therefore an unwanted cost to those of us who have periods. As well as taking away this expense, the scheme hopes to be another form of welfare support offered at Somerville. Periods can have negative health implications both physically and mentally, and in providing access to sanitary products we hope to alleviate some of these troubles. Furthermore, in providing sanitary products we are emphasising that periods are normal, natural, and certainly not taboo. While some people can find it difficult to talk about periods, it is important that any stigma is removed. Not only will this allow those who have periods to feel more comfortable when getting the products, but it also means some may feel more at ease if they need to discuss their period and related problems with others, in both formal and informal settings.

How It Works

There will be normal pads and super pads, with the same options available for tampons (regular and super). We will provide menstrual cups (also known as mooncups), which some use as an alternative to pads/tampons. While it is a smaller group of students that use these products, we aim to cater to all needs and so as far as possible they will be available. There will be two main ways that students will be able to access the sanitary products. Twice a term there will be a ‘tampon mountain’, where all the products will be available for people to come and take what they need. We hope this will help promote discussion and understanding among those who have periods. There will also be the pidge system; you can place orders through a form (the link is on the JCR noticeboard) and I will deliver them weekly into people’s pigeon holes. Only I will know the names of the people who have used this system and this information will be confidential. Of course, if anyone has any ideas, suggestions or queries about this then I would be happy to hear from you, so please do not hesitate to get in touch!
LGBTQ+ Community

LGBTQIAP+ (LGBTQ+) stands for Lesbian, Gay, Bisexual, Transgender, Queer/Questioning, Intersex, Asexual, and Pansexual. They are descriptive terms chosen by people to describe or define their sexuality or gender identity. However, there are people who perceive these descriptors as constraining and opt not to use them. There are also other sexualities/gender identities not in the acronym; these can be found in the glossary on page 30 and on the LGBTQ+ page of the JCR website.

There is a strong and welcoming LGBTQIAP+ presence in Somerville willing to provide advice, company and help to any who may need it.

The JCR LGBTQ+ Officer

Hi there I'm Eilidh Wilson, a second year PPEist and the LGBTQ+ officer for the JCR. I am here to provide support to LGBTQ+ students and also to make sure that the college is welcoming to all regardless of sex, gender or sexual orientation. I will also be running some social events so please keep your eyes peeled if you are interested. If you would like to become part of the Somerville secret facebook group for LGBTQ+ students please feel free to email me or drop me a facebook message, additionally please feel free to come to me with any concerns no matter how big or small. I hope you all have a great first year!

Help, Support and Resources for the LGBTQ+ Community

JCR LGBTQ+ Officer and JCR Welfare Officers
(see pages 3 & 4)

JCR Peer Supporters
http://blogs.some.ox.ac.uk/jcr/welfare/peer-support/

There are also ‘Rainbow Peers’, a group of peer supporters who identify as LGBTQ+ who can support people from their own or other colleges www.facebook.com/rainbowpeers/

College Nurse, Glenys Knighton, Darbishire 16
somenurse@nhs.net

Oxford University LGBTQ Society
www.oulgbtsoc.org.uk

The society runs LGBTQ+ events including club nights and chilled out brunches across the Oxford colleges. Its committee also includes asexual, bisexual/pansexual and trans welfare Officers, alongside its women's/men's welfare Officers.
OUSU Vice-President Welfare & Equal Opportunities
vpweo@jousu.ox.ac.uk

OUSU Student Advice Service
www.ousu.org/advice/student-advice-service 01865288466

University Counselling Service
www.ox.ac.uk/students/welfare/counselling

Oxford Friend LGBT+ Helpline
www.oxfordfriend.co.uk
This local volunteer-run organisation offers counselling for Oxfords LGBT+ community.

Oxford Nightline
www.oxfordnightline.org
A confidential advice service, open from 8pm to 8am during term time.

National LGBTQ+ Mental Health Support

Mind UK
www.mind.org.uk

Switchboard LGBT+ Helpline
www.switchboard.lgbt

The Metro Centre
www.metrocentreonline.org

The JCR International Officer

G'day all! I am Irene Sibille, your International Officer for 2017/2018. We are wonderfully lucky to be at Somerville, which is such an inclusive and supportive college; however, my primary concern during the year will be to ensure that none of you experiences problems related to being international. I am also happy to listen to any other troubles you might have and be a friendly ear for you all. I am going to welcome all international freshers with a bunch of fun activities, hopefully you'll get to realise why the next 3 or 4 years are going to be the best of your life (at least I hope so) - I will get in touch with you folks soon with a lot of infos about visas and stuff. Please don't hesitate to shoot me an email (irene.sibille@some.ox.ac.uk), should you have any problems during term or vacation. Suggestions are also welcome, as I'll try and keep you entertained with a lot of international-themed events during the year (movies, welfare teas, food, actually most probably a lot of food, yeah!). I'll keep you tuned, you guys do get in touch with anything and keep spreading International Love!
Help, Support and Resources for International Students.

JCR or MCR International Officers
blogs.some.ox.ac.uk/jcr/ blogs.some.ox.ac.uk/mcr/

OUSU Vice-President for Graduates
http://ousu.org/advice/life-welfare/internationalstudents/ vpgraduates@ousu.ox.ac.uk

The OUSU V-P for Graduates represents international students' interests to the University.

OUSU International Students’ Campaign
http://ousu.org/get-involved/campaigns/international/ iscchair@ousu.ox.ac.uk

The OUSU International Students’ Campaign runs events to bring international students together. They can also advise on any issues particularly faced by international students.

Oxford University Student Information and Immigration Team
student.information@admin.ox.ac.uk or student.immigration@admin.ox.ac.uk

The Student Information and Immigration Team offer help and advice to all students. They are experts at advising on visa issues, working whilst in the UK on a student visa, travelling abroad whilst in the UK on a visa, as well as offering advice on police registration. And just a word on bank accounts: there will be plenty of time to open one. You can easily sort it out after you have arrived!
Ethnicity and Faith

If you have any ethnicity or faith based concerns or generally want to chat about anything to do with these issues then feel free to come and speak to the JCR Ethnic Minorities Rep (see below). If you are looking to get involved in any cultural societies during your time at Oxford then a list of these can be found by selecting cultural/national at www.ousu.org/freshersfair/clubs-societies

You could also join CRAE (Campaign for Racial Awareness and Equality), which is open to everyone regardless of ethnicity or faith. CRAE meets once a week and it’s a really great space to discuss concerns and thoughts about race and work out how to make Oxford as inclusive as possible.

The JCR Ethnic Minorities Rep.

Hello everyone! I am Amna Khalili (she/her), a second year law student from Pakistan. As your ethnic minorities officer, it’s my duty to represent and protect the interests of all the ethnic minorities at Somerville. As both an ethnic minority and an international student, I have found Somerville to be an extremely welcoming and inclusive community. Admittedly, there was a bit of a cultural shock involved at first, and I know it gets so much better if you talk about it with someone. So please feel free to contact me whenever wherever you want. Looking forward to seeing you all!

Help, Support and Resources.

OUSU Anti-Racism Officer
bme@ousu.ox.ac.uk

OUSU Student Advice Service
www.ousu.org/advice/student-advice-service

Oxford Black Students Union
www.facebook.com/groups/822794731107681

Campaign for Racial Awareness and Equality
www.facebook.com/OxfordCRAE

Equality and Diversity
www.admin.ox.ac.uk/eop/

OUSU Vice President for Welfare and Equal Opportunities
zpweo@ousu.ox.ac.uk

JCR Peer Supporters
http://blogs.some.ox.ac.uk/jcr/welfare/peer-support/

There are also ‘Peers of Colour’, a group of BME peer supporters who can support people from their own or other colleges
www.facebook.com/oxunipoc/
Help, Advice and Support.

Jo Ockwell, Academic Registrar and Disability Coordinator
jo.ockwell@some.ox.ac.uk, 01865 270525, House 4, Somerville.

The most obvious person to talk to about disability is the college's Academic Registrar and Disability Co-ordinator, Jo Ockwell. Jo can offer advice about disability support and reasonable adjustments. She can also put you in contact with the Disability Advisory Service (DAS), who are the experts in supporting students with disability.

Disability Advisory Service (DAS)
www.ox.ac.uk/students/shw/das email at disability@admin.ox.ac.uk 01865 280459, 3 Worcester Street, Oxford, OX1 2BX.

The DAS offers support and advice for students with disabilities, including offering learning support, mental health advice, support for those with sensory and mobility impairments, health conditions, and autistic spectrum conditions. The DAS may be able to help you apply for funding, such as the Disabled Student Allowance, which might cover costs for specialist equipment. Their website provides a wealth of information.

JCR Disabilities Officer
(see below)

OUSU Vice-President for Welfare & Equal Opportunities
vpweo@osus.ox.ac.uk

OSDC (Oxford Students’ Disabled Community)

Hey, I’m Emma Line, a second year English student and this year’s Disabilities Officer. As Disabilities Officer I’m here to help with anything to do with disabilities and long-term health conditions, mental and physical. Oxford’s disability community is fantastic and Somerville offers amazing support if you encounter any kind of difficulty during your time here, so I’ll be able to point you in the right direction or talk through anything that’s worrying you. This could be related to accommodation, talking to your tutors about any support you need, or helping you access the Disability Advisory Service, for example.

Disability is such a broad term and I am here to talk about any condition at all that’s having an impact on your life at Somerville and to help you find the support that will make things easier.

I’m also here to promote welfare around college and raise the profile of disabilities so would love to hear people’s ideas and work with people during the year to do this.

If you have any questions, need help finding support, or want to talk about anything concerning disabilities/long-term health conditions then please feel free to talk to me around college or email me at emma.line@some.ox.ac.uk
It can be intimidating coming to Oxford with the ideas of expectations of a heavy workload. Be assured that your workload will be manageable and you will still be able to have a social life and sleep! If you are struggling, it is important to speak to your Tutor, the Academic Registrar, or the Senior Tutor. If you have underlying health or personal problems that are affecting your ability to satisfy your academic commitments, they need to know about it! It's the only way they can help.

Hi! I am Jai Bolton and I will be your Academic Affairs Officer. My job is to take any of your complaints or suggestions related to Academic matters. If I can't deal with them myself then I will communicate them to the necessary officials whilst preserving your anonymity. I am also your first point of call for any matters about the library. I'm always happy to help so don't be afraid to approach me.

The Undergraduate Handbook
(you will have been given a hard copy of this when you arrived at Somerville)
http://www.some.ox.ac.uk/about-somerville/freedom-of-information/policies-procedures-2/

Information about the academic expectations and disciplinary procedures in college.

OUSU Student Advice Service
www.ousu.org/advice/student-advice-service

University of Oxford website
www.ox.ac.uk/students/academic

Useful links to study guidance, examination and assessment information and policies.

University Regulations
www.ox.ac.uk/students/academic/regulations

Complaints and Appeals Procedure
www.ox.ac.uk/students/academic/appeals

OUSU Vice-President for Access & Academic Affairs
access@ousu.org
Hi! I’m Sanah Ali, the Domestic Officer, and I’m a third year medic. This year, I’m living in ROQ West, which is just behind the library. This is probably the first time most of you guys are living away from home, and I’m here to make sure you settle in as comfortably as possible.

One of the main things I do is organise the room allocation system for the following year. This involves working out who lives out of college in second year, as well as where third and fourth years will live. This is partly done by a room ballot for first years which happens later on in Michaelmas term. Don’t worry too much about it yet- you’ll get plenty of emails from me explaining it all!

There are also camp beds in college which can be borrowed free of charge when your friends come over. They’re quite in demand so ping me an email or message me on Facebook if you want to book. There’s also a Google Doc which you can look at to see who’s already booked the beds.

Finally, I’m here to listen to and represent any needs the students may have related to domestic affairs. So if you don’t know who to talk to about something related to college, just send me a message and I’ll do my best to help!!! You can message me on Facebook, yell across the quad if you see me walking past, send me an email (sanah.ali@some.ox.ac.uk) or just plain old-fashioned pidge me! I hope you guys find Somerville your home away from home!

Living in College and The Room Ballot

About 85% of undergraduates at Somerville live in college at any given time. First years are guaranteed a college room and normally live in the Vaughan, Penrose or Darbishire buildings. The remaining rooms are allocated by the JCR Room Ballot. This is a ballot among the second, third and fourth years for rooms in Park, DHQ, ROQ, Wolfson, Holtby, Hostel/House, Darbishire and Walton Street. Within the next couple of years we hope to be able to accommodate all of our undergraduate students for the duration of their studies. Until then, a small number of non-first years and non-finalists have to live-out. Find more information here: http://blogs.some.ox.ac.uk/jcr/accomodation/

If you have any maintenance issues with your room you can request our maintenance team to fix it via the Maintenance Request Form: http://www.some.ox.ac.uk/intranet/maintenance-request/. One of the team will see you within the timescale you specify. For other accommodation issues contact the Housekeeping Manager, Mrs Teresa Walsh on Teresa.walsh@some.ox.ac.uk or senior.scouts@some.ox.ac.uk.

Living out

Living out can be anxiety inducing for even the most confident of students, but many find it a confidence building, positive experience. Most undergraduates secure private rented accommodation via a property management company such as North Oxford Property Services (www.nops.co.uk/). Often they find somewhere close to college so benefit from the proximity to college but also the independence of living out. It’s also a good idea to chat to current second years about their experiences living out.

Who lives in and out can sometimes change as people who were supposed to live in opt to live out with their friends instead. So, sometimes people drop out of a house group that was about to sign for a house. This can make the remaining people in the group very anxious, but these situations are normally easy to resolve if you don’t delay. There are lots people who don’t find a group to live with early on, whether in Somerville or in other colleges.
For graduates the most common place to start looking for accommodation is the Graduate Accommodation Office (www.admin.ox.ac.uk/accommodation/).

### Alcohol and Drugs

Recreational drugs affect the brain and are taken for pleasure, often socially. This includes nicotine, alcohol and street drugs like cannabis. New drugs which mimic the effects of older drugs are constantly appearing. Previously known as “legal highs” as they evaded legislation which criminalised sale, purchase and possession of older drugs, the Psychoactive Substances Act (May 2016) made all psychoactive substances, including new recreational drugs, illegal by default. Misusing drugs is dangerous and it’s important to be aware of the effects.

<table>
<thead>
<tr>
<th>Drug</th>
<th>Description</th>
<th>Effects</th>
<th>Effects on Health</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannabis</td>
<td>A plant recreationally smoked, eaten or drunk.</td>
<td>Cannabis makes you feel relaxed and happy. However, you can also experience lethargy, anxiety, paranoia, even psychosis (delusions and hallucinations).</td>
<td>Cannabis has been linked with mental health problems like schizophrenia. When smoked (particularly with tobacco) it can lead to asthma, heart disease and lung cancer. Frequent use can also negatively affect concentration and fertility.</td>
</tr>
<tr>
<td>Cocaine</td>
<td>All forms of cocaine are powerful stimulants. It is snorted as a powder or injected.</td>
<td>Cocaine makes you feel energised and happy for short time periods. Comedowns (feeling depressed or unwell) often follow cocaine consumption.</td>
<td>Cocaine can be fatal if you overstimulate your heart and nervous system, which can lead to a heart attack. If you have previous or ongoing mental health issues it can increase them or the risk of their recurrence. All forms of Cocaine are highly addictive.</td>
</tr>
<tr>
<td>Ecstasy (MDMA)</td>
<td>Ecstasy is a psychedelic stimulant, taken as a pill or as a powder dabbed onto gums or snorted.</td>
<td>Ecstasy makes you feel alert, affectionate, chatty, and often enhances your sensory experiences. It can also cause anxiety, confusion, paranoia and psychosis.</td>
<td>Ecstasy can cause overheating, dehydration, or water retention, all of which can be life threatening. Long term of frequent consumption of ecstasy has been linked to mental health problems like anxiety, depression and memory-loss. High doses can be fatal. Ecstasy can be addictive.</td>
</tr>
<tr>
<td>Speed</td>
<td>A stimulant, usually an off-white or pink powder snorted, dabbed onto gums or swallowed in paper. It is the name for amphetamine-based drugs.</td>
<td>Speed makes you feel alert, confident, energised, and can reduce appetite. It can also cause agitation, aggression, confusion, paranoia and psychosis. Speed can be highly addictive.</td>
<td>Speed can cause dangerously high blood pressure, potentially causing a heart attack. Rick is increased when mixing speed with alcohol.</td>
</tr>
</tbody>
</table>

### Smoking

Nicotine is addictive. The effects of nicotine, tar, carbon monoxide, and the other harmful substances in tobacco can lead to various health conditions. Smoking causes 96,000 deaths in the UK per year – far more than alcohol, illicit drugs, obesity and road accidents combined. Not smoking is the biggest improvement you can make to your health. Speaking to and getting support from your GP makes you 4 times more likely to quit. Smoking is not allowed in College. Further information and support: [https://www.nhs.uk/smokefree](https://www.nhs.uk/smokefree)
Alcohol

Though legal and socially acceptable, alcohol can cause serious short and long term harm. Alcohol intake is measured in units. The NHS recommends not to exceed 14 units of alcohol a week (or if you do, to do so across 3 or more days), and to have a few days a week without alcohol. There is about 1 unit (10 ml of pure alcohol) in half a pint of lager, and a single measure of spirits. A glass of wine contains 1.5 units. This varies depending on the drink’s “alcohol by volume” (ABV).

Worried about yourself or anyone else?

Alcohol Concern
www.alcoholconcern.org.uk 0203 815 8920

Alcoholics Anonymous
www.alcoholics-anonymous.org.uk/ 0800 9177 650

NHS Alcohol Support
www.nhs.uk/Livewell/alcohol/Pages/Alcoholsupport.aspx

Alcohol misuse risks:

**Short Term**
These risks result from reduced inhibition and awareness of surroundings:
- accidents and injuries
- being the instigator or victim of violence
- unprotected sex
- loss of possessions
- alcohol poisoning

**Long Term**
These risks seriously impact physical and mental health as well as social and personal well-being:
- alcoholism
- heart and liver disease
- liver, bowel and mouth cancer
- pancreatitis
- anxiety, depression, insomnia, and hallucinations

Signs you, or someone else, may be misusing alcohol:

**You**
- feel you should cut down your drinking
- feel guilty about your drinking
- drink in the mornings or alone
- notice other people have commented on your drinking

**They**
- regularly exceed recommended amounts of alcohol
- cannot remember events from the previous night because of alcohol
- fail to keep commitments because of being drunk or hung over

Effects of Drugs

Recreational Drugs

Heart or blood pressure conditions make these drugs more dangerous. Snorting any drug in powder form damages nose cartilage. Injecting any drug damages veins and body tissue, and increases risk of overdose. By sharing needles you risk contracting HIV and hepatitis.

The main risk when taking illegal drugs is that you cannot know exactly what you’re taking or their risks. If you have consumed these substances and experience their negative effects go to a doctor (don’t worry about being in trouble, doctor – patient confidentiality protects you).
Help, Advice and Support

NHS DRUGS OVERVIEW
www.nhs.uk/Livewell/drugs/Pages/Drugsoverview.aspx

FRANK: A-Z of Drugs
www.talktofrank.com/drugs-a-z

JCR Peer Supporters
http://blogs.some.ox.ac.uk/jcr/welfare/peer-support/

University Counselling Service
www.ox.ac.uk/students/welfare/counselling

How to...

Academic Welfare

…request alternative arrangements

For a learning disability, the best thing to do is to make an appointment with the Disability Advisory Service. For physical or mental health disabilities, a letter from the college doctor detailing which arrangements are needed will suffice. This will need to be sent to Jo Ockwell, jo.ockwell@some.ox.ac.uk, who has been advising students about alternative arrangements for years! More details are available here: www.ox.ac.uk/students/academic/exams/arrangements?wssl=1

…request factors affecting performance for exams

Many different things can be taken into account as a factor affecting your performance in examinations, although most often it is illness. You should speak to Jo Ockwell, jo.ockwell@some.ox.ac.uk, about this. She will advise you on what you need do. Also, see: www.ox.ac.uk/students/academic/exams/guidance?wssl=1

…make a complaint about a tutor

The Senior Tutor is the main person to approach should you have a complaint about a tutor. Alternatively, there are a number of other people you can approach, such as Jo Ockwell, your Personal Tutor, or another tutor you trust. Feel free to bring a friend with you! The Welfare Team and Peer Supporters would be happy to help you with this or do it anonymously on your behalf if necessary. For out-of-college complaints, you can contact your department’s Director of Undergraduate Studies, or in more serious matters the Proctors; www.ox.ac.uk/students/academic/complaints?wssl=1. The most important thing is to remember that you won’t be penalised or discriminated against for making a complaint, and all complaints will be treated with confidentiality.

….suspend status

The first step if you are considering suspending status (or rusticating, as is the commonly used term) is to chat to your friends and family, but also your tutors. You can also talk to Peer Supporters, Welfare Officers, your GP, the College Nurse, our the Counselling Service, or anyone you can confide in or feel comfortable talking to! Remember that this is a big decision, and there are other options available. Jo Ockwell is an expert on suspending status so she’s the best person to discuss it with
in college. More info can be found here: www.ox.ac.uk/students/academic/guidance/undergraduate/status?wssl=1

Personal Wellbeing

...get assessed for a new disability

Contact the Disability Advisory Service (DAS) 01865 280459 disability@admin.ox.ac.uk directly or through Jo Ockwell. DAS will be happy to arrange a meeting or a study needs assessment. For mental or physical health, see the college doctor. Don't be discouraged if one doctor dismisses your concerns - make sure to ask to see another doctor or bring a friend along. Additional medical evidence from other professionals to provide context or background also helps!

...get help with finances

Your first stop should be to see the College Accountant, Elaine Boorman, elaine.boorman@some.ox.ac.uk, 01865 270636. Elaine can advise on all money related issues. Oxford is very lucky in having a wide array of financial help available. Information can be found here: http://www.ox.ac.uk/students/fees-funding

...get a referral to the Counselling Service

Contact the Counselling Service in person by calling 01865 270300 or by emailing counselling@admin.ox.ac.uk. More info is here: www.ox.ac.uk/students/welfare/counselling?wssl=1

If you're nervous or not sure, you can speak to the Peer Supporters, Welfare Team, Jo Ockwell, Nurse, GP or your Personal Tutor for confidential listening and help getting in touch.

...report discrimination of any kind

If you feel that you have been the victim of discrimination of any kind by a member of the college you can report this to the Dean at deans.office@some.ox.ac.uk. If the discrimination occurred outside of college you can contact the University's Equality and Diversity Unit for advice. Details are at https://www.admin.ox.ac.uk/eop/

Oxford Myths Debunked

Freshers’ Week

It's the best time of your life

Everyone's Freshers' Week is completely different. Some people love it, others find it a stressful and anxiety-filled experience. When you talk to Second years or friends you make later on in the year, you may well find that they didn't actually enjoy themselves that much. No one likes to admit that they're struggling to fit in, but in reality the first week at university is a scary time for everyone at some point. Remember when you see your mates' freshers' photos on Facebook that they are showing you what they want you to see, not necessarily the reality of what actually happened or how they actually felt. It's important to make the most of it, but don't be discouraged by the low points if there are any. And remember that if you do have a rough Freshers' Week it doesn't mean you won't enjoy the rest of your first year at Oxford; the best experiences often come later. Power through and let the good times roll on.
The friends you make (or don’t make) in Freshers’ week will be your friends for the rest of your time at University/ the rest of your life

It's like being back at school or college. The friends you made in your first week there you didn't necessarily keep throughout. Club nights and welcome events aren't always the best places to make new friends. Just because you had a good first night out with someone doesn't mean you'll end up being besties. You'll meet people a couple of weeks in that you didn’t even see during Freshers' and chances are you may well get on better with them. Your course, corridor, sports teams and societies are often where you'll find the people you end up being closest to, so don’t stress if you feel like you haven't settled into a group by the Sunday, in reality most people haven’t.

You need to drink and go out clubbing every night in order to fit in

There are a lot people at Oxford who don't drink for any number of reasons or just don't enjoy clubbing. Let's face it, it's not for everyone. The Fresher's Team organise a load of great non-drinking and non-clubbing events. It's not like you'll be bored if you do decide to stay in, and you'll be in good company for sure. Definitely don't feel defeated if you want to have a night off if you do drink, five days of solid clubbing will eventually catch up with you. A lot of people enjoy clubbing without drinking anyway, and it's not like you have to do one to enjoy the other. If you haven't been clubbing before, don't be scared to give it a try. Part of coming to uni is about trying new things, and it will be a new experience for a lot of other people as well.

Everyone gets ill in Fresher’s Week

This one does actually have an element of truth. “Fresher’s Flu” varies year on year and while most escape it don't be surprised if you don't feel your best about a week in, it’s an exhausting experience. Remember to just look after yourself generally, eat the right foods, drink enough water and aim for at least some sleep. If you do find yourself getting ill and don't know who you can go to, the Welfare Team, College Nurse and Junior Deans are collectively always around if you need anything.

It’s impossible to work and socialise in Freshers Week

For some subjects, you may well be set your first piece of work during Freshers’ Week. The main thing is that you have any work set due in on time. Your tutors do not expect the first piece of work you produce to be a masterpiece. Oxford is about gradual self-improvement, so don’t be put off by any initial negative criticism. Try and do the stuff you initially set out to do in Freshers’ Week. It’s essentially about balancing the two.

The People

It’s snooty and full of poshos

As you probably realised at interviews, this just isn't the case. Somerville especially is one of Oxford's most diverse colleges. While like all colleges it does have its traditions (sub fusc, formals, etc), it's important to separate these traditions from the people that actually come here. You'll always find people with a common interest and a common background. Part of coming to university is also making friends with people you wouldn't have necessarily been friends with at school or college, so don’t be afraid to expand socially from whom you'd conventionally be friends with.

Everyone is super left wing and PC and I’m going to get in trouble for anything I say

People that go to Somerville simply don't all subscribe to the same political ideology.
We welcome political diversity and know that having people with a range of views is an important way of having our own beliefs questioned and challenged. As for being politically correct, in the last few years a lot of Freshers have come here on the defensive and thinking that people are going to catch them out if they say anything moderately controversial, even if they don't mean it. As long as you are tolerant of other people's beliefs and don't outwardly attempt to offend or insult people you'll be fine, so don't worry. Recognise that if someone does call you out on something you say it might well be because it's personal to them. They aren't trying to make you look like a racist, sexist, bigot, or homophobe; they just want you to see it from their viewpoint.

**Academic**

**All you do at Oxford is work**

Just not true. While compared to other universities the workload can be significantly more, it's not unmanageable. If you do a humanities subject chances are that you'll be expected to write roughly three essays a fortnight, for maths it's around ten problem sheets in the same period, and for sciences and medicine it's often a mix between the two. At first this may seem like a lot, but you'll improve your style and rate of work over time. It's also important to know your limits. You simply can't work from when you get up to when you go to sleep, so don't try to. Make time for yourself, whether it's a sport, socialising or Netflix, a work-life balance is vital.

**I don't deserve to be here**

Again this is an easy one: yes you do. You passed the entrance test, you nailed the interview, you got the grades; you are here for a reason. At times though everyone, literally everyone, will get what is called “imposter syndrome” (it's so common we've even given it a name). All you can do is remind yourself that it's impossible to blag your way into Oxford, your tutors chose you because they knew you had the potential to make it here. A bad piece of work doesn't mean that you being here is any less warranted.

**Everyone else knows what they are doing and I don't**

One of the ironies of Oxford is that no one really has a clue what's going on, though they seem to think everyone else does. At first in tutorials, lectures or classes a lot of stuff discussed you simply won't understand or you won't have read about, and this can be scary. The thing with independent learning, especially in humanities subjects, is that different people focus on or read about different things. Unlike school there is often no real set syllabus or textbook containing all the answers. This means when it comes to feeding back you've each got a different set of knowledge on the same topic. Just because everyone else nods along doesn't mean they necessarily get what is being said either. Don't be afraid to ask questions or to have things explained, chances are other people want them to be explained as well.

**Tutors are scary and don't care about your well-being**

Most tutors are normal, compassionate and understanding; they've done degrees (and more) just like yours and know the stress better than anyone. Don't be afraid to talk to them about any difficulties you are experiencing, whether it's academic or personal. If they can't help you themselves, they can direct you to someone who can.

**No mark means a bad mark**

Different tutors have different approaches to tutorial work. It's worth speaking to your tutor if you have concerns about the way they are marking your work. Some subjects,
usually humanities, have a policy of not grading work at all and instead just give written and verbal feedback. This can be difficult at first, especially coming from school where you know the level you are working at, though you’ll adjust to it after time.

**Criticism means you are doing badly**

Tutorials are designed to challenge you, and your tutors only criticise your work to help you improve. Again, this can be difficult coming from school where a lot of us were a big fish in a small pond. There is no point going to a tutorial and being told how great your essay is for an hour, you won’t have anything to build on. It’s also important not to jump to conclusions: if your tutors are concerned about how you are doing, they will clearly tell you, and if you’re worried then ask them. And remember that your first essay or assignment doesn’t decide your fate at Oxford; it’s a process of gradual self-improvement. Some weeks you’ll smash it, though these can instantly be followed by not so good ones. The whole time though you are honing your skills.

**You can never miss a deadline**

If you fail to submit an essay for an unavoidable reason, best thing to do is explain the reason to your tutor as early as possible, advanced warning always helps. The default is often that if you fail to submit an essay then it won’t be marked and you may not be permitted to attend the tutorial. Try to avoid this situation the best you can, especially more than once in a term, as there can be legitimate consequences. Even if the work isn’t your best, just try and hand something in and make up for the quality next week. However, if you submitted it late due to unavoidable reasons outside of your control your tutors should be sympathetic, just keep them in the loop.

**Student Welfare**

If you see a Welfare Officer, Peer Supporter, the College Nurse, or a Counsellor your friends, family or tutors in college will find out

Discretion is a central to all these roles. Except in the case of emergency where there is threat of harm to you or others, everyone is bound by confidentiality and can only encourage you to disclose. The Counselling Service is completely separate from the college, and cannot disclose any information to them if you want to disclose something outside of a college environment. Similarly, the Doctors and College Nurse are separate from all academic matters, and also bound by confidentiality. Even if you know a Peer Supporter personally you can choose to talk to them in a welfare capacity, then they have to keep whatever you tell them confidential. They are not even permitted to say they have spoken to you if someone asks.

If you see a Welfare Rep, Peer Supporter, the College Nurse, or a Counsellor they will judge you

Judgement-free listening is a key part of these roles. Putting views, opinions, culture and experiences aside is part of their training, so please don’t be put off. This is all a part of breaking down the stigma surrounding mental health. Remember that seeking help is not a sign of weakness; it’s just acknowledging we can’t all cope with everything alone.

**Everyone has mental health problems at Oxford**

Again, just not true. While it is likely that at some point almost everyone will undergo stress related to their work or social life, an individual is not defined by any issues concerning their mental health, regardless of whether they are short or long term. The vast majority will learn to cope with any problems they might experience, and will enjoy a healthy, balanced lifestyle here. If you feel like you might be struggling Somerville
has so many different people you can speak to about it, these include the Welfare Team, Peer Supporters, your tutors, the nurse, and the local Counselling Service (the contact information for all of these will be advertised throughout College). It’s all about finding how to cope with your personal wellbeing in a way that best suits you.

Doctors won’t take you seriously if you come in with a mental health problem

Most doctors are aware of mental health and will take you seriously, helping you get the help you need. If you feel a doctor hasn’t taken you seriously, please don’t be discouraged and persist with a different doctor, or take a friend /peer supporter along for support.

You’ll be forced to suspend studies for the remainder of the academic year and then repeat it if you experience difficulty

No one can force you to rusticate, except if you fail to maintain a decent academic standard (though this is extremely rare). If you ever feel pressured or forced unfairly to do so, make sure to speak to someone about it. Colleges tend to be extremely accommodating of difficulties, and will only suggest suspending your studies if they think this is in your best interests. If you don’t want to suspend your studies and can keep up with your academic work, there are absolutely no grounds for you to voluntarily rusticate so don’t worry about it. If you do chose to, it’s not a sign of weakness, and often makes for a good period of reflection.

Glossary

Disclaimer

We are certainly not able to speak on behalf of all those who identify with or have experience of the terms we have described below and as such, if anyone wishes to contribute or alter definitions provided in this booklet, please email the relevant rep or anyone on the Welfare team! We’re working very hard to provide representation to all JCR members and would be more than grateful for additional input.

[Based on definitions originally compiled by members of Christ Church College JCR – 2015/16]

Mental Health

Confidentiality - a set of rules or a promise that limits access or places restrictions on certain types of information. For Mental Health and Welfare teams, this means that information cannot be passed on, except in the case where there is immediate danger to the individual or others.

Counsellor - a person trained to give guidance on personal or psychological problems.

Mental Disability - a mental or behavioural pattern that causes suffering or a poor ability to function in ordinary life, where it has a long-term effect on your normal day-to-day activity, e.g. depression, bipolar disorder, obsessive compulsive disorder, schizophrenia.

Mental Health - the state of someone’s psychological and emotional wellbeing.

Mental Health Difficulty/Problem - a pre-diagnosed psychiatric condition for which a person may, or may not, be receiving medical or psychological treatment, e.g. anxiety, depression, eating disorders.

Peer Support - people providing knowledge, experience, emotional, social or practical help to each other.
Psychiatrist - a doctor specialising in the diagnosis and treatment of mental illness
Psychologist - an expert or specialist in psychology. A clinical psychologist is someone who specialises in diagnosing and treating mental illness (but is not a doctor)
Psychotherapist - a person who uses the techniques of psychology or psychiatry to treat mental and emotional disorders, including psychoanalysis, cognitive behavioural therapies etc.
Rustication - to temporarily suspend your studies, for welfare or health reasons.
Self Care - looking after yourself in a healthy way, whether it’s brushing your teeth, taking medicine when you have a cold, doing exercise or making a cup of tea
Self Harm - (also known as self injury or self-mutilation). The act of deliberately causing harm to oneself either by causing a physical injury, putting oneself in dangerous situations and/or self neglect. This isn’t necessarily synonymous or a precursor to feeling suicidal.
Suicidal - feeling deeply unhappy or depressed, and likely to commit suicide. This is not the same as thinking about death or dying, and is considered an emergency.
Therapist - someone who treats physical, mental or behaviour problems with the aim of curing or rehabilitating
Welfare - the health, happiness, good fortune and wellbeing of a person or group
Wellbeing - the state of being comfortable, healthy, or happy

Sexual Health, Sexual Assault, Gender Equality

Assault by Penetration - when a person intentionally penetrates the vagina or anus of another person with a part of their body or anything else, without consent or reasonable belief that the other person consents.
Causing Sexual Activity Without Consent - when a person intentionally causes another person to engage in a sexual activity, without consent or reasonable belief that the other person consents. This is the legal equivalent to a charge of rape for a female offender.
Consent - a person consents if they agree by choice, and have the freedom and capacity to make that choice. Situations where consent may be compromised include the use of force or threats, being under the influence of drink or drugs, having a mental disability which renders a person unaware of what is occurring or incapable of giving consent, or being under the age of consent (16 in the UK).
Contraception - the deliberate use of artificial methods or other techniques to prevent pregnancy as a consequence of sexual intercourse, e.g. condoms, the contraceptive pill.
First Responder (to Sexual Assault) - the first person to whom a survivor of sexual assault discloses.
Gender Discrimination/Sexism - prejudice or discrimination based on a person’s sex or gender
Gender Equality - the state in which access to rights or opportunities is unaffected by gender
GUM - Genito-Urinary Medicine
Rape - when a person intentionally penetrates the vagina, anus or mouth of another person with their penis without consent or reasonable belief that the other person consents.
SARC (Sexual Assault Referral Centre) - a centre providing services and support to victims of rape or sexual assault
SARCC (Sexual Assault and Rape Crisis Centre) - a centre providing services and support to victims of rape or sexual assault, for women and girls
Sexual Assault - when a person intentionally touches another person, where the touching is sexual, without consent or reasonable belief that the other person consents
STI/STD - Sexually Transmitted Infection/Disease
Disability

Ableism - discrimination in favour of able bodied people
Access Barriers - an obstruction that prevents people with disabilities from using standard facilities, equipment or resources
Accessible - a facility, activity or resource that can be used by someone, regardless of any disabilities they have
Adaptive Technology - a subset of assistive technology which is designed specifically for people with disabilities, and would not be used by those without disabilities
Alternative Examination Arrangements - examination arrangements which help students with a disability, for example extra reading time or use of a word processor (laptop)
Assistive Technology - an item, piece of technology or piece of equipment which can improve the functional capabilities of someone with disabilities, e.g. wheelchair
BSL - an abbreviation for British Sign Language
Cognitive Disability - a broad concept encompassing various intellectual or cognitive deficits where a person has greater difficulty with one or more types of mental tasks than the average person, e.g. dementia, acquired brain injury, specific learning disabilities, intellectual disability
DAS (Disability Advisory Service) - a department of the university which helps with students who have a disability.
Developmental Disability - chronic condition due to mental/physical impairments. Can be detected early and persist through an individual's life, e.g. Down syndrome, cerebral palsy, Fragile X
Disability - A broad term that in general describes a difficulty or impairment that may be physical, cognitive, mental, sensory, emotional, developmental or a combination of these. These can be congenital (present from birth) or acquired (occurring during a person's lifetime).
Disability Hate Crime - crimes that are targeted at a person because of hostility or prejudice towards that person's disability
DSA (Disabled Students Allowance) - a grant that can be applied for, which helps with funding for support for disabled students
Emotional Disability - a disability that impacts a person's ability to effectively recognise, interpret, control or express fundamental emotions. Also includes behavioural disability
Invisible Disabilities - disabilities which are not immediately apparent, e.g. someone who is hard of hearing chooses not to use a hearing aid, someone with visual impairment wearing contact lenses, or someone with a cognitive impairment
Limited Mobility - mobility impairment, which could be caused by a number of factors
Mental Disability - a mental or behavioural pattern that causes suffering or a poor ability to function in ordinary life, where it has a long-term effect on your normal day-to-day activity, e.g. depression, bipolar disorder, obsessive compulsive disorder, schizophrenia
Mental Health Difficulty/Problem - a pre-diagnosed psychiatric condition for which a person may, or may not, be receiving medical or psychological treatment, e.g. anxiety, depression, eating disorders
Mentor - there are two types of mentor, a peer mentor and a DAS mentor. A peer mentor is a student in college who you can talk to. A DAS mentor is a member of the DAS who can help students with a variety of disabilities.
Physical Disability/Impairment - a limitation on a person's physical functioning, mobility, dexterity or stamina, e.g. loss of a limb, mobility impairment, visual impairment, hearing loss,
Reasonable Adjustment - an alteration which could be made to enable a disabled person to carry out work without being at a disadvantage
SEN(D) - Special Educational Needs (and Disability)
Sensory Disability/Impairment - sensory impairment where one or more of your senses (sight,
hearing, smell, touch, taste, special awareness) is no longer 'normal', e.g. visual impairment (including blindness) or hearing impairment (including being hard of hearing or deafness)

LGBTQIAP+

Coming out – a figure of speech used by the LGBTQIAP+ community to describe an individual's self-disclosure of their sexual orientation and/or gender identity. Choosing to 'come out' is solely the decision of an individual, who may or may not wish to reveal their sexuality or gender identity.

Erasure - the denial, dismissal or refusal to acknowledge the identities or sexualities of people. This can include heteronormativity and cissexism

Hate Crime/Incident - any incident, which may or may not constitute a criminal offense, which is perceived by an individual, to be motivated by prejudice or hatred towards someone because of their sexuality, gender or race. A hate incident may be verbal, physical or a perceived threat

Outing - outing is the process of revealing someone's sexuality or gender identity without their consent. It is disrespectful to a person's self-determination to 'out' them without their knowledge and consent

Transitioning - a term used to describe the process of moving from one gender to another, sometimes through hormonal or surgical treatment. Transitioning does not require medical involvement, rather can just be the process of disclosing one's identity

Sexuality Glossary

Aromantic - an orientation which falls on the asexual spectrum and is characterised by feeling little or no romantic attraction to others. Where romantic people may have an emotional need to be with someone in a romantic relationship, aromantic people may be satisfied with friendships and non-romantic relationships

Asexual/ACE - an orientation generally characterised by not feeling sexual attraction or desire for partnered sexuality. Asexuality is distinct from celibacy, which is the deliberate abstention from sexual activity. Asexuality is reflective of the nature of sexuality as a spectrum, or sliding scale, and some asexuals therefore may have sex

Biphobia - prejudice, stereotyping, erasure or discrimination against people who identify as bisexual

Bisexual - a person whose primary sexual and affectional orientation is toward people of the same and other genders, or towards people regardless of their gender

Demiromantic - an orientation which falls on the asexuality spectrum, characterised by the need for a strong emotional bond with a person as a prerequisite for developing or experiencing romantic attraction to them

Demisexual - an orientation which falls on the asexual spectrum, characterised by the need for a strong emotional or romantic connection with a partner as a pre-requisite for experiencing sexual attraction towards them. Romantic preference, however, may correspond to a certain gender, i.e. a person may be both homoromantic and demisexual

Heterromantic - a romantic orientation characterised by feeling romantic attraction to someone of an opposite gender

Heteronormativity - the assumption, made by individuals and institutionalised society, that everyone is heterosexual; that heterosexuality is default and superior to other sexualities

Heterosexuality - a sexual identity in which a person is sexually and romantically attracted to a person of an opposite gender, e.g. a man attracted to a woman
Homophobia - this is a wider term used to describe prejudice, stereotyping, erasure or discrimination against people who identify on the LGBTQIAP+ spectrum

Homoromantic - a romantic orientation characterised by feeling romantic attraction to someone of the same gender

Homosexuality - a sexual orientation characterised by feeling sexually and romantically attracted to a person of the same gender. This includes being gay (a man attracted to other men) and lesbian (a woman attracted to other women)

Panromantic - a romantic orientation characterised by romantic attraction to individuals of any gender

Pansexual/Omnisexual - terms used to describe people who have romantic, sexual or affectional desire towards a person of any gender

Queer - for some 'queer' acts as an umbrella term for all sexualities and gender identities, or as a term for those who do not wish to give a label to their sexuality or gender identity. An individual who identifies with a label in the LGBTQ+ acronym may also use queer as a descriptor, whilst others only may exclusively use 'queer' to describe their sexuality or gender

"Use of the word ‘queer’ - the presence of this word within the LGBTQ+ community is contentious, due to its historically derogatory use as a slur. However, for many it is a reclaimed term which means that it can be used only by those who identify as ‘queer’ or LGBTQ+. Use of this word by people outside of the ‘queer community’ (i.e. heterosexual, cisgender) is offensive and appropriative."

Romantic Attraction - a sense of wanting to be involved romantically with a person. Feelings of sexual attraction are distinct and are not mutually inclusive of feelings of romantic attraction

Romantic Orientation - a description of the gender, genders (or lack thereof) which a person experiences romantic attraction towards

Sexual Attraction - a sense of wanting to engage in sexual activity with a person

Sexual Orientation - the gender, genders (or lack thereof) which a person experiences

Gender Glossary

Agender - an individual who identifies as without gender

Cisgender/Cissexual - words used to describe people who are not transgender, or transsexual. It is a simple opposite in prefix ‘cis’ to ‘trans’

Cissexism - the assumption that gender corresponds to genitalia, leading to discrimination against and erasure of non-binary individuals

Gender - a social construct, refers to sociological boundaries and signifiers that define people as feminine, masculine or androgynous. Gender can be the appearance and presentation of a person's identity, but is unrelated to sex

Gender Binary - this is a common system of thought which refers to certain societal ideas that many people hold about gender and sex. The gender binary is not correct, however, as it presumes that only two genders exist and that a person can be only male or female. It implies that trans people do not exist, which is harmful and inaccurate

Gender Fluid - this term refers to the spectrum of gender identity and relates to a person who feels an overlap of, or indefinite lines between, their gender identity. Identifying with two or more genders (i.e. being bigender, or pangender). A gender fluid individual may alternatively possess no gender (i.e. being agender, non-gendered, genderless), or move naturally between genders and have a fluctuating gender identity,

Gender Identity - this describes the psychological recognition of oneself as being a member of a certain gender. Gender identity is self-determined and separate from anatomical sex, i.e. genitalia
Gender-neutral pronouns - these are used to avoid referring to someone as 'he/him' or 'she/her'. The most common gender-neutral pronouns are ‘they/them’, ‘zie/zim’ and ‘ey/em’. 

Genderqueer - this refers to an identity taken on by people who feel that the substance and aspects of their gender exist outside of the binaries ‘male’ and ‘female’

Intersex - a general term used for a variety of conditions in which a person is born with a reproductive or sexual anatomy that doesn’t seem to fit typical definitions of female or male

Pangender - this term may fall on the gender fluidity spectrum and describes the non-binary experience of an individual who may identify and move between multiple gender identities

Sexism - prejudice, stereotyping, erasure or discrimination against people, based on gender

Transgender - a person who identifies with a gender that does not correspond to the sex assigned to them at birth (AFAB = ‘assigned female at birth’, AMAB = ‘assigned male at birth’). This includes trans men (an individual who was assigned female at birth but identifies as a man) and trans women (an individual who was assigned male at birth but identifies as a woman). Being trans is not necessarily identifying with the genders of ‘man’ or ‘woman’, given the diversity of gender identities; whereby someone may be gender fluid or agender.

Transphobia - prejudice, stereotyping, erasure or discrimination against people who identify outside the gender binary. It also includes institutionalised forms of discrimination, such as criminalisation, pathologisation, or stigmatisation of non-conforming gender identities and gender expressions

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Ethnic and Religious

BME/BAME - Black and Minority Ethnic or Black, Asian and Minority Ethnic is the term used in the UK to describe people of non-white descent

ERM - Ethnic and Religious Minorities is the term used in the UK to describe people of non-white descent or non-Church of England descent

Hate Crime - crimes that are targeted at a person because of hostility or prejudice towards that person: disability, race or ethnicity, religion or belief

Microaggressions - the everyday verbal and non-verbal slights or insults which communicate hostile messages that target people based solely upon the fact that they are a member of a marginalised group. Microaggressions are often found in jokes and are heavily linked to stereotypes

PoC - People of Colour is another term used to refer to people of non-white descent

Prejudice - an irrational bias against members of a particular racial, religious or social background

Privilege - an advantage or right that is exclusively available to a particular person or group of people

Racial Discrimination - treating someone in a negative way purely because they are a member of a specific race

Racism - our understanding of racism has progressed hugely and it is now commonly thought that racism is a combination of privilege (see above) and power (occupying a position of social/economic/political power). In essence, this means that someone can only be racist if they are both privileged and in a position of power and this new and modified social definition challenges the concept of reverse racism. This new definition is not universally agreed upon and so this progressive view can be supplemented with the current dictionary definition which is that racism is the belief that all members of each race possess characteristics, abilities or qualities specific to that race, especially so as to distinguish it as inferior or superior

Religious Discrimination - treating someone differently because of their religion

Reverse Racism - When the racially dominant group in any given society are discriminated against. This term is now largely thought to be incorrect because of the new understanding that power is a crucial element in racism. This is, of course, not to say that the dominant racial group can’t face racial intolerance but this is usually classed as prejudice, discrimination or stereotyping.

Stereotyping - The harmful belief that all members of a specific race, ethnicity, religion or social group possess specific, often pejorative characteristics or attributes.
Welfare Support – A Guide for Students

START

Do you require immediate medical attention?

No

Are you experiencing significant distress?

Yes

Call for a First Aider from the Porter’s Lodge or an ambulance

No

Are you experiencing a medical or mental health problem that does not require immediate medical attention? (This might include severe stress or anxiety)

Yes

During office hours contact the Academic Registrar in House 4, on 01865 270525. Overnight (from 7pm-7am) and at weekends contact the on-call Junior Dean on 07805 784964*

No

Have you been the victim of discrimination, harassment or a criminal offence?

Yes

Contact Dr Steel, Dr Sanderson, Dr Ch’en or the College Nurse, as soon as possible

No

Are you experiencing stress or anxiety not related to any of the above?

Yes

See sources of help available for stress and anxiety in pink box to the right. See College Doctor or College Nurse if you feel it is appropriate

No

Are you experiencing Financial Hardship?

Yes

Contact the College Accountant

No

Would you like to talk to someone who is not a member of college or University staff?

Yes

Contact the JCR/MCR Welfare Officers or a member of the Peer Support team

No

Contact your Personal Tutor, College Adviser, College Nurse or Academic Registrar.

*Please note: Junior Deans are on-call overnight and at weekends. They are not available during weekdays. During the day please contact the Academic Registrar in House 4, on 01865 270525. In the absence of the Academic Registrar please contact the Senior Tutor on 01865 270629.